

## Mastercreation TFS

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**From:** Amit Upadhyay  
**Sent:** 11 June 2024 13:53  
**To:** Mastercreation TFS  
**Cc:** Parag Pandey; Siddhesh Dolas; Anil Nayak  
**Subject:** RE: AMC offer

Dear Om,

Kindly check the reason of blocking vendor for payment.

TFSPPL	V0002397	CREST INFOTECH
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Regards,  
Amit Upadhyay

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**From:** Parag Pandey <parag.pandey@travelfoodservices.com>  
**Sent:** 11 June 2024 13:40  
**To:** Amit Upadhyay <amit.upadhyay@travelfoodservices.com>; Siddhesh Dolas <siddhesh.dolas@travelfoodservices.com>; Anil Nayak <anil.nayak@travelfoodservices.com>  
**Cc:** Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Anuj Dubey <anuj.dubey@travelfoodservices.com>; Vikas Kapoor <vikas.kapoor@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>  
**Subject:** RE: AMC offer

Hi Team,

Please make payment as per below working, I have asked for invoice copies from Samrat and we will get the same back by EOD.

Particulars	Base	GST	Total	TDS	Total
AMC	35,000	6,300	41,300	700	40,600
New Batteries	91,200	25,536	1,16,736	-	1,16,736
<b>Total</b>					<b>1,57,336</b>

Less Buy back	-14400	-2592	-16,992	-	<b>-16,992</b>
<b>Net Payable</b>					<b>1,40,344</b>

Regards,  
Parag Pandey

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**From:** Vikas Kapoor <[vikas.kapoor@travelfoodservices.com](mailto:vikas.kapoor@travelfoodservices.com)>  
**Sent:** 11 June 2024 13:32  
**To:** Parag Pandey <[parag.pandey@travelfoodservices.com](mailto:parag.pandey@travelfoodservices.com)>; Venu Madhav Singaraju <[venu.singaraju@travelfoodservices.com](mailto:venu.singaraju@travelfoodservices.com)>  
**Cc:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>; Amit Upadhyay <[amit.upadhyay@travelfoodservices.com](mailto:amit.upadhyay@travelfoodservices.com)>; Siddhesh Dolas <[siddhesh.dolas@travelfoodservices.com](mailto:siddhesh.dolas@travelfoodservices.com)>; Anil Nayak <[anil.nayak@travelfoodservices.com](mailto:anil.nayak@travelfoodservices.com)>; Anuj Dubey <[anuj.dubey@travelfoodservices.com](mailto:anuj.dubey@travelfoodservices.com)>  
**Subject:** RE: AMC offer

Approved.

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**From:** Parag Pandey <[parag.pandey@travelfoodservices.com](mailto:parag.pandey@travelfoodservices.com)>  
**Sent:** Tuesday, June 11, 2024 11:53 AM  
**To:** Venu Madhav Singaraju <[venu.singaraju@travelfoodservices.com](mailto:venu.singaraju@travelfoodservices.com)>; Vikas Kapoor <[vikas.kapoor@travelfoodservices.com](mailto:vikas.kapoor@travelfoodservices.com)>  
**Cc:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>; Amit Upadhyay <[amit.upadhyay@travelfoodservices.com](mailto:amit.upadhyay@travelfoodservices.com)>; Siddhesh Dolas <[siddhesh.dolas@travelfoodservices.com](mailto:siddhesh.dolas@travelfoodservices.com)>; Anil Nayak <[anil.nayak@travelfoodservices.com](mailto:anil.nayak@travelfoodservices.com)>; Anuj Dubey <[anuj.dubey@travelfoodservices.com](mailto:anuj.dubey@travelfoodservices.com)>  
**Subject:** RE: AMC offer

Noted Venu.

@ Vikas Sir- Please approve to make urgent payment as an exception without PO.

Regards,  
Parag Pandey

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**From:** Venu Madhav Singaraju <[venu.singaraju@travelfoodservices.com](mailto:venu.singaraju@travelfoodservices.com)>  
**Sent:** 11 June 2024 11:51  
**To:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>; Parag Pandey <[parag.pandey@travelfoodservices.com](mailto:parag.pandey@travelfoodservices.com)>; Vikas Kapoor

<[vikas.kapoor@travelfoodservices.com](mailto:vikas.kapoor@travelfoodservices.com)>

**Subject:** RE: AMC offer

Hi Samrat,  
Please proceed.

@Parag Pandey @Vikas Kapoor These are critical payments needed for UPS. Requesting you to please release the payment, and we will get required documentation regularized post this.

Regards,  
Venu

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**From:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>

**Sent:** Tuesday, June 11, 2024 11:38 AM

**To:** Venu Madhav Singaraju <[venu.singaraju@travelfoodservices.com](mailto:venu.singaraju@travelfoodservices.com)>; Parag Pandey <[parag.pandey@travelfoodservices.com](mailto:parag.pandey@travelfoodservices.com)>

**Cc:** Vikas Kapoor <[vikas.kapoor@travelfoodservices.com](mailto:vikas.kapoor@travelfoodservices.com)>

**Subject:** Fw: AMC offer

Dear Venu,

Kindly approve the AMC charges to be paid to crest infotech for comprehensive AMC of the HO UPS and the battery set for backup.

UPS AMC Charges (COMP):- 35000/- + Taxes

Battery set :- 32 units @ 99,744/- +Taxes.

@ Parag, as discussed, requesting you to make the payment as per the PI attached for UPS AMC and Batteries.

Regards,  
Samrat

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**From:** Support Team <[support@crest-infotech.com](mailto:support@crest-infotech.com)>

**Sent:** Tuesday, June 11, 2024 11:14 AM

**To:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>

**Cc:** Sachin Prabhu <[sachin@crest-infotech.com](mailto:sachin@crest-infotech.com)>; Venu Madhav Singaraju <[venu.singaraju@travelfoodservices.com](mailto:venu.singaraju@travelfoodservices.com)>

**Subject:** Re: AMC offer

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

As per our discussion please find the attached quotation. Payment will be 100% in advance.

Thx,  
Neha

On Fri, Apr 19, 2024 at 8:55 PM Support Team <[support@crest-infotech.com](mailto:support@crest-infotech.com)> wrote:

Dear Sir,

Any update regarding amc ?

Thx,  
Neha

On Fri, Mar 15, 2024 at 4:05 PM Support Team <[support@crest-infotech.com](mailto:support@crest-infotech.com)> wrote:

Dear sir,

Kindly note ups & batteries are not purchased from us. The ups which you are using it is transformer less. For amc inside the ups spares comes in under amc.

Thx,  
Neha

On Fri, 15 Mar 2024, 1:44 pm Samrat Narvekar, <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)> wrote:

Dear Neha,

Pls solve our below queries.

- 1) Date of purchase of this existing UPS.

- 2) Date of purchase of the battery set.
- 3) Pls mention the parts included in the contract proposal.
- 4) Is this is a transformer based UPS or transformer-less.

Regards

Samrat

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**From:** Support Team <[support@crest-infotech.com](mailto:support@crest-infotech.com)>  
**Sent:** 06 March 2024 13:02  
**To:** Samrat Narvekar <[samrat.narvekar@travelfoodservices.com](mailto:samrat.narvekar@travelfoodservices.com)>  
**Cc:** Sachin Prabhu <[sachin@crest-infotech.com](mailto:sachin@crest-infotech.com)>  
**Subject:** Re: AMC offer

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Dear Sir,

As per our discussion please find the attached amc offer. If you have any query please feel free to contact us.

Thx,  
Neha

On Mon, Mar 4, 2024 at 5:20 PM Support Team <[support@crest-infotech.com](mailto:support@crest-infotech.com)> wrote:

Dear Sir,

As per our discussion please find the attached amc offer. If you have any query please feel free to contact us.

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Thanks & Regards,  
Neha D'Souza  
9820941043