Mastercreation TFS

From:	Amit Upadhyay
Sent:	08 October 2024 12:49
То:	Mastercreation TFS
Cc:	Anuj Dubey; Parag Pandey; Anil Nayak; Siddhesh Dolas
Subject:	RE: Service Invoice for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Dear Omkar,

Kindly check the reason of blocking vendor, If there is no any issue Unblock the vendor for payment.

Entity- TFSPL Vendor Code- V0000755 Vendor Name:- Auto Hangar India Pvt. Ltd.

🖬 Edit - Bank P	ayment Voucher	- ADVANCE · Advance Pay	ment								
 HOME 	ACTIONS	NAVIGATE									
Yes Bank Cheque Print C	Axis Bank heque Print Not New	Email Delete F	Post Post and Print Process	Journal Ca Import	alculate GST ategory 6	esh Find					
😢 You canno	ot create this type	of document when Vendo	or V0000755 is blo	ocked with ty	pe Payment						
Bank Payn	nent Vouch	er •						Type to filt	ter (F3)	Posting Date	
Batch Name:	ADVANCE	~									No filte
Posting Da		Document No.	I	Party Type	Party Code	Description		Payment Terms Code	Payment Reference	Payment Metho	TD of
8 08-10-2024		ADVHO/2425/00102	V	/endor	😢 V0000 ∨	,					
<											
Acco	ount Name	Bank Charge Amo Bal. 0.00	Account Name	Cheque No.		Debit Amount	Total Debit Amount 0.00	Credit A	mount	Balance 0.00	
										0.00	

From: Anil Nayak <anil.nayak@travelfoodservices.com>

Sent: 08 October 2024 12:33

To: Parag Pandey <parag.pandey@travelfoodservices.com>; Siddhesh Dolas <siddhesh.dolas@travelfoodservices.com>; Amit Upadhyay

<amit.upadhyay@travelfoodservices.com>

Cc: Anuj Dubey <anuj.dubey@travelfoodservices.com>

Subject: RE: Service Invoice for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

HI Siddhesh,

Please process as per below calculation.

Particular	Base	GST	GST	Total
Parts	12,439	1,382	1,382	15,203
Labour	18,960	1,706	1,706	22,373
Total Base	31,399	3,088	3,088	37,576
Less TDS on Labour				379
Less Discount				10,000
			Payable	27,197

Regards

Anil

From: Parag Pandey cparag.pandey@travelfoodservices.com

Sent: 08 October 2024 11:58

To: Siddhesh Dolas <<u>siddhesh.dolas@travelfoodservices.com</u>>; Amit Upadhyay <<u>amit.upadhyay@travelfoodservices.com</u>>; Anil Nayak

anil.nayak@travelfoodservices.com

Cc: Anuj Dubey <<u>anuj.dubey@travelfoodservices.com</u>>

Subject: FW: Service Invoice for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Hi team,

Please pay urgently.

Regards, Parag Pandey From: Janice Mascarenhas <<u>janice.mascarenhas@travelfoodservices.com</u>
Sent: Monday, October 7, 2024 5:20 PM
To: Parag Pandey <<u>parag.pandey@travelfoodservices.com</u>
Subject: Service Invoice for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Hi Parag,

PFA invoice copy from AutoHangar for Gaurav's car servicing.

Amount Payable payable is 27576.

Regards,

Janice

From: Amol <amol.anavkar@autohangarindia.com>
Sent: 07 October 2024 13:58
To: Janice Mascarenhas <janice.mascarenhas@travelfoodservices.com>; gauravdewan <gaurav.dewan@yahoo.com>
Cc: Shailesh Gawli <shailesh.gawli@autohangarindia.com>; Annette <annette.karkada@autohangarindia.com>; pravin.patil@metromotors-autohangar.com; Joel Pais
<customerrelations.lowerparel@autohangarindia.com>
Subject: Re: Service Invoice for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

You don't often get email from <u>amol.anavkar@autohangarindia.com</u>. <u>Learn why this is important</u> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mascarenhas,

Greetings from Auto Hangar !!

Further to our earlier emails, we would like to inform that we have performed annual service and carried out wheel alignment for the reported concern of vehicle pulling while driving above 50 kmph speeds.

We have performed satisfactory final inspection and going ahead with cleaning process. We will keep you posted on the progress.

Service invoice amount is Rs 37,576/- (Attached invoice for your reference)

Discount offered of Rs 10,000/- and final amount payable from your good self is Rs 27,576/-

Our bank details are as follows:

Auto Hangar India Private Limited Account No - 00198640000057 Account Type - Current Account Bank name: HDFC Bank Account Branch : ANDHERI WEST - VERSOVA IFSC :HDFC0000019

Should you require any further assistance, please feel free to contact us and we will be glad to assist you.

Best Regards, Amol Anavkar Customer Service Consultant.

Autohangar India Pvt Ltd. Dealers for Mercedes Benz Passenger vehicle. 28, Raghuvanshi Mills Compound, 11/12 Senapati Bapat Marg, Lower Parel. Mumbai - 400013 Mobile : +91-8169683671 E-mail : <u>amol.anavkar@autohangarindia.com</u>

From: Amol <amol.anavkar@autohangarindia.com Sent: Friday, October 4, 2024 1:50 PM To: janice.mascarenhas@travelfoodservices.com <janice.mascarenhas@travelfoodservices.com ; gauravdewan <<u>gaurav.dewan@yahoo.com</u> Cc: Shailesh Gawli <<u>shailesh.gawli@autohangarindia.com</u>; Annette <<u>annette.karkada@autohangarindia.com</u>; pravin.patil@metromotors-autohangar.com <<u>pravin.patil@metromotors-autohangar.com</u>; Joel Pais <<u>customerrelations.lowerparel@autohangarindia.com</u> Subject: Re: Service Estimate for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Dear Ms. Mascarenhas,

Greetings from Auto Hangar !!

This is with reference to telephonic discussion held with the undersigned and our Star Relationship Manager Mr. Pravin Patil, we would like to inform that we can redeem only 1 service voucher during service visit (Same is mentioned behind the voucher copy) We can redeem the second voucher for additional general repairs or body repairs wherein the body repairs is not approved from your good self presently.

We would like to mention that during previous service visit we have redeemed Rs 10,000 gift voucher which was issued to your good self dated 18/12/2022 (Attached copy of same)

Should you require any further assistance, please feel free to contact us and we will be glad to assist you.

Best Regards, Amol Anavkar Customer Service Consultant.

Autohangar India Pvt Ltd. Dealers for Mercedes Benz Passenger vehicle. 28, Raghuvanshi Mills Compound, 11/12 Senapati Bapat Marg, Lower Parel. Mumbai - 400013 Mobile : +91-8169683671 E-mail : <u>amol.anavkar@autohangarindia.com</u>

From: Amol <amol.anavkar@autohangarindia.com> Sent: Thursday, October 3, 2024 1:48 PM To: gauravdewan <gaurav.dewan@yahoo.com> Cc: Shailesh Gawli <<u>shailesh.gawli@autohangarindia.com</u>>; Annette <annette.karkada@autohangarindia.com>; pravin.patil@metromotors-autohangar.com <pravin.patil@metromotors-autohangar.com>; Joel Pais <customerrelations.lowerparel@autohangarindia.com> Subject: Re: Service Estimate for Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Dear Sir,

Good Afternoon,

This is in reference with subject vehicle.

Please find the attached estimate for Routine service as per schedule.

Estimate comprises of below mentioned repairs.

- Engine oil replacement
- Oil filter replacement
- Electrical scanning
- Washing & vacuum cleaning
- Brake fluid replacement
- Brake cleaning & Caliper Lubrication
- Wheel Alignment and Balancing
- Complete car Inspection
- Battery checkup
- Sunroof Cleaning & Lubrication

Estimated amount of work is Rs 37,576/- Request your kind approval.

Below are the Enrichment products available for the car often used to enhance the appearance of Vehicle , prevent contamination of foreign particles , remove oxidation, create a reflective surface & prevent corrosion

Exterior surface polishing Rs 9000+taxes(Highly recommend)

Interior cleaning & polishing Rs 5000+taxes (Highly recommend)

Should you require any further assistance, please feel free to contact us and we will be glad to assist you.

Best Regards, Amol Anavkar Customer Service Consultant.

Autohangar India Pvt Ltd.

Dealers for Mercedes Benz Passenger vehicle. 28, Raghuvanshi Mills Compound, 11/12 Senapati Bapat Marg, Lower Parel. Mumbai - 400013 Mobile : +91-8169683671 E-mail : amol.anavkar@autohangarindia.com

From: Joel Pais <<u>customerrelations.lowerparel@autohangarindia.com</u>> Sent: Thursday, October 3, 2024 1:30 PM To: gauravdewan <<u>gaurav.dewan@yahoo.com</u>> Cc: Shailesh Gawli <<u>shailesh.gawli@autohangarindia.com</u>>; Amol <<u>amol.anavkar@autohangarindia.com</u>>; Annette <<u>annette.karkada@autohangarindia.com</u>>; pravin.patil@metromotors-autohangar.com <<u>pravin.patil@metromotors-autohangar.com</u>>; Annette <<u>annette.karkada@autohangarindia.com</u>>; Subject: Mercedes-Benz Vehicle Bearing Registration No : MH01DZ0908 (GLA200)

Dear Sir,

Welcome to Auto Hangar Mercedes-Benz!

This mail is with reference to the above captioned vehicle which has reported to our workshop today.

We would inform you that your vehicle is assigned to our Customer Service Consultant **Mr. Amol Anavkar.**He can be contacted on **8169683671** & Email ID : <u>amol.anavkar@autohangarindia.com</u>.

In case if you have any query or feedback with regards to our service, please feel free to call or write us on below details:

Star Relationship Manager :

Mr. Pravin Patil: 8108124264 - pravin.patil@metromotors-autohangar.com

Customer Experience Manager :

Ms.Annette Karkada - 8291936627 - annette.karkada@autohangarindia.com

Branch Head :

Mr. Shailesh Gawli - 9223231756 - shailesh.gawli@autohangarindia.com

We assure you of our continuous service and undivided attentions at all times and look forward to your association with us over the years.

Thank you for giving us an opportunity to serve you and look forward to this opportunity in the future as well.

Assuring you of the best service at all times!

Sincerely | Mit freundlichen Grüßen

Warm Regards, Joel Pais Customer Experience Executive

autohangar 🛆

Auto Hangar India Pvt. Ltd 28,Raghuvanshi Mills Compound, 11/12, Senapati Bapat Marg, Lower Parel, Mumbai - 400013. Landline No : 02249157000/Mobile No : 9223547065

Email - customerrelations.lowerparel@autohangarindia.com

Timing: 09.30am to 18:00pm





*J.D. Power 2017 India Customer Service Index study -Luxury. for more details, visit jdpower.com