Mastercreation TFS

From: Invoices TFS

Sent: 10 September 2024 16:17
To: Mastercreation TES

Cc: Anil Nayak; Maya Rajguru; Parag Pandey

Subject: RE: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

Attachments: New Doc 09-10-2024 11.38.pdf; New Doc 09-10-2024 11.38.pdf

Importance: High

I Omkar,

Please activate vendor code in SAFAL for BLR Lounge Entity as it is already unblocked in NAVISION; to process payment as per trail mail on immediate basis...

From: Parag Pandey <parag.pandey@travelfoodservices.com>

Sent: 10 September 2024 16:05

To: Maya Rajguru <maya.rajguru@travelfoodservices.com>

Cc: Invoices TFS < invoices@travelfoodservices.com >; Anil Nayak < anil.nayak@travelfoodservices.com >

Subject: FW: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce .

Hi Maya,

Please pay 50% from BLR for repair work of Varun Sir's car.

Regards, Parag Pandey

From: Asha Nair <asha.nair@copperchimney.in>

Sent: 10 September 2024 15:51

To: Invoices TFS < invoices@travelfoodservices.com >; Anil Nayak < anil.nayak@travelfoodservices.com >

Cc: Parag Pandey < parag.pandey@travelfoodservices.com >

Subject: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Team,

Need to pay 50% advance to start the job.

Its varun kapur vehicle

THANKS & REGARDS

ASHA NAIR

K Hospitality Corp



From: Asha Nair < asha.nair@copperchimney.in > Sent: Tuesday, September 10, 2024 12:56 PM

To: vinod.londhe@kifsvolvocars.com; Arvind Parab <arvind.parab@kifsvolvocars.com>

Cc: Navsariwalla B G < nbipin@orientalinsurance.co.in; vikas.shinde@k-corp.in

Subject: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

ok.

THANKS & REGARDS

ASHA NAIR

K Hospitality Corp



From: Vinod Londhe < vinod.londhe@kifsvolvocars.com >

Sent: Tuesday, September 10, 2024 12:29 PM **To:** Asha Nair <asha.nair@travelfoodservices.com>

Cc: Arvind Parab <arvind.parab@kifsvolvocars.com>; Navsariwalla B G <nbipin@orientalinsurance.co.in>; nayak56in@gmail.com <nayak56in@gmail.com>

Subject: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

You don't often get email from vinod.londhe@kifsvolvocars.com. Learn why this is important

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Madam,

Greetings from KIFS Volvo!

We would like to inform you that we have received an assessment (Attached) from Oriental Insurance surveyor Mr Naik (+91 9820678762) and he has assessed the following work as mentioned below mail.

- sunroof mechanism remove and refit
- roof panel repair and painting
- roof lining remove and refit

Surveyor kept open for sunroof frame after dismantle he will visit to workshop and provide further assessment for the same. customer lability will be confirmed once the final assessment received from the surveyor. currently customer payable amount is Rs. 177338 including from bumper painting which is denied by Surveyor.

As we do not have a cashless tie-up with Oriental General Insurance Company, you will need to make the full payment initially. The insurance company will then reimburse you for their portion of the liability.

Please note that the reimbursement amount is subject to the terms and conditions of your insurance policy and is at the discretion of the insurance company. The final reimbursement amount can only be confirmed after the completion of the work and the insurance procedure, and it may be subject to change.

Kindly let us know of any additional work/concerns other than the above-mentioned repair, also request you to kindly reply with go-ahead approval.

Kindly make 50% advance payment of Rs. 88000 - to proceed with the part ordering further repair

Since we do not have a cashless tie-up with the Oriental General Insurance company you need to make a complete payment and then after insurance company will reimburse you their liability amount.

We request your support to make your car ready as soon as possible.

If the repair job is not entrusted to the dealer after obtaining the estimate, the 10% Estimated labour charge or Rs.5000 (Whichever is Higher) will be applied.

please find below bank detail to make payment. please share transaction detail once make the payment

Beneficiary:- KIFS Motors Pvt Ltd A/C No:- 50200012823591 IFSC Code:- HDFC0001471

Branch: Chandivali Farm Road, Andheri East, Mumbai - 72

Best Regards. Stay safe

Vinod Londhe

Advisor - Damage Repair Operation | Mumbai +91 9920003519 vinod.londhe@kifsvolvocars.com

KIFS Volvo Cars
Survey no 16/HISSA NO 1&2 CTS NO 9 /91/2,

Near Kamani oil mills , Chandivali farm road , Andheri East Mumbai 400072

From: Vinod Londhe < vinod.londhe@kifsvolvocars.com>

Sent: 09 September 2024 14:13

To: nbipin@orientalinsurance.co.in>

Cc: Arvind Parab <arvind.parab@kifsvolvocars.com>; asha.nair@travelfoodservices.com <asha.nair@travelfoodservices.com>

Subject: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

Dear Sir

Greeting From KIFS Volvo

Following our discussion, please find the attached estimate for the vehicle. We kindly request that you send a surveyor to the workshop for inspection and to proceed with the next steps.

Best Regards. Stay safe

Vinod Londhe

Advisor - Damage Repair Operation | Mumbai +91 9920003519 vinod.londhe@kifsvolvocars.com

KIFS Volvo Cars

Survey no 16/HISSA NO 1&2 CTS NO 9 /91/2, Near Kamani oil mills , Chandivali farm road , Andheri East Mumbai 400072

From: Vinod Londhe < vinod.londhe@kifsvolvocars.com>

Sent: 06 September 2024 19:40

To: asha.nair@copperchimney.com <asha.nair@copperchimney.com>

Cc: Arvind Parab < <u>arvind.parab@kifsvolvocars.com</u>>

Subject: Regarding Volvo S90 bearing Registration N0-MH01DR2345 accidental claim under oriental General inssurnce.

Dear Madam,

We are pleased to inform you that the subject vehicle has been towed to the workshop for an accidental insurance claim under The Oriental Insurance Company Limited.

We kindly request that you contact your agent to initiate the insurance claim and arrange for a surveyor. Please note that the acceptability of the claim is subject to the insurance company's decision, and we cannot be held responsible for any claim rejections or liability issues.

The surveyor will visit our workshop for the initial survey within 24 working hours after the claim is registered. As we do not have a cashless tie-up with The Oriental Insurance Company, you will need to make the full payment upfront. The insurance company will reimburse you for the customer liability amount.

Please note:

- A 50% advance payment for the parts is required to proceed with the repair work.
- Estimation charges are INR 5,000 or 10% of the total labor charges, whichever is higher, if the repair job is not entrusted to us after obtaining the estimate.

Thank you for your understanding and cooperation.

Best Regards. Stay safe

Vinod Londhe

KIFS Volvo Cars

Survey no 16/HISSA NO 1&2 CTS NO 9 /91/2, Near Kamani oil mills , Chandivali farm road , Andheri East Mumbai 400072