

GENERAL T&C's:



- All quoted prices are ex-factory.
- This offer is valid for only 15 days.
- All matters subject to Ahmedabad jurisdiction.

SPECIFICATION OF FABRICATED & IMPORTED EQUIPMENT:

- As per attached separate "Equipment Specification Sheet".

PAYMENT TERMS:



- For order confirmation minimum 60% advance is required and balance to be paid before dispatch.
- For Imported/Bought out Equipment 100% advance payment is required. Separate P.I. will be sent for the same.
- For imported/branded equipment price may vary subject to currency rates variation (Dollar/Euro) or price escalation by Principal company.
- Payment will be in favour of JANSHAKTI INDUSTRIES.
- Production will be started only after the confirmation of the order is received, which includes Purchase order, Signed Proforma invoice, Advance payment & drawing approval in case of custom fabrication.
- Once order is placed, it cannot be cancelled. If that happens the payment deposited will be forfeited with company to recover the cost of fabricated equipment already manufactured as per the client specification.
- Delivery, Unloading, installation, wooden packing/sea worthy packing/fumigation or any other charges not mentioned in quote will be extra at actual.

DISPATCH & DELIVERY TERMS:



- Dispatch will be processed only after the receipt of balance payment with GST & other additional charges as mentioned in quotation.
- Upon receipt of balance payment, 3-4 working days will be required for dispatch of ready material.
- Goods damaged or theft during transit is not our responsibility, our responsibility ceases once our goods are dispatched from our premises.

INSTALLATION:

CUSTOM FABRICATED/ELECTRICAL EQUIPMENT



- Customer will have to arrange to provide necessary Electricity, Gas, Water & Drainage/ Plumbing connections required for Installation.
- For installation of equipment, hardware fitting or electrical wiring connection to equipment will be in client scope.
- Hardware & electrical fitting refers to: Taps/ Faucet, Water or Drain Pipes, MCB Switches, Wiring, Plugs, Water Softener.
- Gas Connection from PNG Line to Equipment will be in client scope. Connection hose pipes will be charged extra.
- In Case of Tandoor Fitting on Site, Fitting Charge on site will be charged extra at actual. Sand will be supplied by client.
- In some Electrical equipment standard wire length will be 2.5 meters.

IMPORTED / BOUGHT OUT EQUIPMENT



- Any such equipment required installation; company executive will come only 1 time for installation.
- Second visit of such technician will be chargeable. Please make sure site is ready for installation.
- For equipment such as Ice Cube, 2-4 bar pressure RO Water is mandatory.
- Dish Washer Machines & Combi Ovens - 2-4 bar pressure of 70-150ppm water is mandatory.

WARRANTY

CUSTOM FABRICATED EQUIPMENT



- All warranties will be considered from the date of dispatch only.
- All Electrical, Cold Equipment and Motor Operated Equipment carries warranty of 1 year from dispatch.
- All warranties include on call basis service only. It does not include any regular visits for cleaning, blow dry or washing of any equipment supplied.
- Fabricated equipment/Burner supplied by JANSHAKTI INDUSTRIES includes 01-month warranty against manufacturing defects. Which will be repaired at our cost.
- For any onsite alteration, or any modification made after manufacturing, separate charge will be paid by client.
- "PNG to LPG" or "LPG to PNG" Conversions are not covered in warranty. Conversion charges will be extra at actual.

IMPORTED / BOUGHT OUT EQUIPMENT

- Usually bought out and imported equipment carry 1-year minimum warranty. In case where company provides more warranty will be passed on to client.
- All the parts or attachments supplied by company will be forwarded to client.

NULL & VOID OF WARRANTY

- Over used beyond capacity, voltage fluctuation or repaired by other person or agency in bad condition.
- It does not cover any breakage of spare parts or attachments.

NOT COVERED IN WARRANTY



- Burner service
- Burners knobs
- Consumables
- D.O.L. starter
- Faucet / Hardware etc.
- Breakage / Mishandling
- Any warranty or parts not covered by Principal company.

AFTER SALES SERVICE



- Any GAS operated equipment or burner does not carry any warranty from the date of dispatch. Burner Servicing Charges will be Rs. 250/- per burner plus visit charge.
- **Annual Maintenance Contract (AMC)** and **Prepaid Service Scheme (PSS)** are highly recommended as safer & economical options for timely service.
- Visit charge after warranty period will be Rs. 500/- (with GST) per visit for any kinds of complaints attended in Ahmedabad, Gujarat.
- Outstation service visit charges or burner service charges will be extra at actual.
- For lodging complaints please reach us at 9574001800 between 10AM to 6PM or write us at service@janshaktiindia.com

Professional Kitchen Experts

DELIVERY PERIOD OVERDUE



- If delivery is not taken within 15 days of committed delivery date / intimation of readiness to dispatch; interest @ 3 % per month of order value (Would be levied to cover up inventory carrying cost).
- After confirmation, if any order is delayed from client side, new rates will be applicable as per current situation.

PAYMENT OVERDUE



- If the payment is not released within intimated period i.e., after 30 days of dispatch, 18% interest on the balance payment will be charged monthly.