

Delicioso Gourmet Foods Private Limited

Date : 06-11-2024

Travel Food Services Pvt. Ltd.

**Shop No 2, Umiya Quatro D Block
Behind Highway Kitchen, Dabolim
Goa-403801**

**Ref : Proforma Invoice no: MH/TI/711/24-25 against Sale of Double Deck Oven
Model no PO-408 Double Deck Oven**

Dear Team,

Below are the warranty terms for Ezy cook 2 Deck Oven with stone 16" X 16 "

WARRANTY :

Please find our warranty terms as under

- Warranty starts from the date of the invoice.
- Warranty is solely against poor workmanship, manufacturing defect, and use of faulty material. No Consequential liabilities claim will be entertained.
- The Warranty for replaced Spare part will be valid only up to the warranty of the principal product while the Warranty of the newly purchase spare part will be valid for 90 days from the date of purchase. The warranty period for any imported product (excluding spare part) in all circumstances will be ONE YEAR ONLY. The repair period or transit period will not be excluded from Warranty Period.
- The Warranty for replaced Spare part will be valid only up to the warranty of the principal product while the Warranty of the newly purchase spare part will be valid for 90 days from the date of purchase.
- The warranty period for any imported product (excluding spare part) in all circumstances will be ONE YEAR ONLY. The repair period or transit period will not be excluded from Warranty Period.
- The claim for transit damage (if any) will be entertained only if the claim is made within 5 days from the date of receipt of Product. The Company does not guarantee assured output in case of any modifications made in the usage pattern, ingredients, maintenance etc by the customer.
- The warranty does not cover accessories external to the product such as Electroplated finish, surface/Teflon coating, body aesthetics, plastic parts, neon lamps, Bakelite parts, rubber/nylon parts, cord wire, push button & bulb, and wearable parts viz. shaft, belt, gear, bush etc.
- Notwithstanding the above and regardless of the circumstances, Delicioso Gourmet Foods Pvt Ltd's total liability to the buyer for any and all claims, losses, or damages arising out of any cause whatsoever,

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whether based on contract, negligence, or another tort, strict liability, breach of warranty or otherwise, shall in no event exceed the purchase price of the product(s) in respect to which such cause arose. In no event shall Delicioso Gourmet Foods Pvt Ltd be liable for special, incidental, consequential, or exemplary damages.

- Fabricated equipment supplied by Delicioso Gourmet Foods Pvt Ltd is warranted for a period of 30 days from the invoice date.
- Replacements are only accepted for defective products and must be reported within
- the warranty period. Any onsite alteration or modification of the original design after production will incur extra charges.
- The warranty does not include, and additional
 - charges apply for: Gas connection from PNG line to equipment.
 - Connection hose pipes.
 - PNG to LPG or LPG to PNG conversions.
 - Any gas-operated equipment or burner servicing.
 - Annual Maintenance Contract (AMC) is recommended for safe and timely services.
 - Visit charges after the warranty period will be applied per visit for any kind of complaints.

For, Delicioso Gourmet Foods Pvt Ltd

