

To
Mr. Asad Shamsi
Travel Food Services Pvt Ltd
Mumbai



20th February 2024
 XCT/2023-24/18168

Dear Sir / Madam,

We are pleased to submit you our below Techno commercial proposal, the below proposal is based on our discussion and in accordance to meet your requirement.

Should you have any queries on the below feel free to email or call us back.

PART NO / SR. NO	PRODUCT INFORMATION	QTY	UNIT PRICE	TOTAL
		NOS	INR	INR

Firewall Annual Maintenance Contract		10	18000	180000
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Scope of Work managed by XCT Solutions Pvt. Ltd.

- Regular Health Checks:**
 XCT Resources to Perform periodic health checks to assess the overall status of the firewall. Identify and address any potential issues to maintain optimal performance.
- Firmware and Software Updates:**
 Quarterly check for and apply firmware and software updates to keep the firewall up-to-date and secure. Schedule updates during planned maintenance windows to minimize disruption.
- Configuration Review and Optimization:**
 XCT to Conduct initial review of firewall configurations to ensure alignment with security best practices. Optimize configurations for improved efficiency and security.
- Policy Review and Modification:**
 Regularly review and update security policies based on changes in the organization's requirements or emerging threats. Assist in creating and implementing new policies if necessary.
- Security Patch Management:**
 XCT to Monitor vendor releases for security patches and apply them promptly. Ensure that the firewall is protected against known vulnerabilities.
- Incident Response and Troubleshooting:**
 XCT will provide Provide rapid response to security incidents and conduct thorough investigations as per Vendors recommended procedure and policies. Troubleshoot and resolve any firewall-related issues promptly.
- VPN Management:**
 XCT will Manage and maintain Virtual Private Network (VPN) configurations. Ensure secure remote access and troubleshoot VPN-related issues.
- Backup and Recovery:**
 Implement and test backup procedures for firewall configurations. - Ensure a reliable and efficient process for upgrading firewalls
- Compliance Maintenance:**
 Ensure that the firewall configurations align with relevant compliance standards.

Existing Firewall Details with Model Number and Serial Numbers

XG230	C24101Y4RYBYB92
XGS136	X13109BFR3KQXC7
XG230	C24101THDFP3B82
XGS116	X111042MH48CDBC
XGS 126	X12300FBCM3R670
XG230	C24101V7YFQMV5E
XG106	C1C0B93MH389JAA
XG210	C23101XPMTJ3779
XG230	C24077KRHD42926
XG 135	C17094X49GRKH1B

Total Amount for the above			180000
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TERMS & CONDITIONS

Taxes	Exclusive of GST 18%.
Payment	100% against PO.
Delivery	Services commencement within 2 weeks of PO and Payment
Quotation Validity	10 days from Dated

Looking forward for your esteemed order and we would be pleased to serve you with our best services at all times

Yours Sincerely

For **XCT Solutions Private Limited**