

Shubhendu Biswas

From: Nikhil Bhushan
Sent: 14 March 2024 11:29
To: Shubhendu Biswas
Cc: Samrat Narvekar; Venu Madhav Singaraju
Subject: Re: Canon Machine End of Life

Okay

Regards,

Nikhil
9820171661

Get [Outlook for Android](#)

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Thursday, March 14, 2024 11:24:18 AM
To: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Cc: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Hello Nikhil,

We need your go ahead to get this copier buying it locally by the local Kolkata canon team here is the below GM approval .
Accordingly I will raise the PR to safal so that purchase team can negotiate the commercial.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



CELEBRATING 50 YEARS
Creating memories and inspiring happiness through food, since 1972



From: Sudipto Bose <sudipto.bose@travelfoodservices.com>
Sent: 13 March 2024 12:49
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Approved



CELEBRATING 50 YEARS
Creating memories and inspiring happiness through food, since 1972



From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: 12 March 2024 15:54
To: Sudipto Bose <sudipto.bose@travelfoodservices.com>
Subject: FW: Canon Machine End of Life

Would request to you please approve .

We will arranged locally by the local Kolkata canon team, post your approval I will take Nikhil's approval and raised PR for the same.

Printer Make/Mdel	Type	Tray Size & Memory	Unit Price	Rent Price	A4 B/W Cost	A4 C/L Cost	A3 B/W Cost	A3 C/L Cost	Pedestal Price	Stabilizer Price	Buyback old printer Price	Total Cost
Cannon iR C3326	New Purchase	2 x 550 sheet paper + 100 sheets	148000	NA	0.35	3.75	0.4	5.5	NA	2,812	30,000	147958.16 (INCL GST18%)

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744

From: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Sent: 11 March 2024 18:39
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: Re: Canon Machine End of Life

Dear Shubhendu,

We can either get this copier arranged locally by the local Kolkata canon team or through HO, pls discuss this with Sudipto and let us know, also decide whether you would be buying it outrightly or taking it on rental basis. Accordingly raise the PR and speak to purchase team so that they can negotiate the per click charges.

Regards,
Samrat

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Friday, March 8, 2024 12:21 PM
To: Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Cc: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Hello Venu,

The printer is not working properly sometimes it stops working ,whenever we are calling the they are coming and fixing it and after a few days it is getting worse again ,so finally they had confirmed they cannot provide technical support due to that printer part is not available and also end of life. Moreover since they will not continue the agreement they will not provide more toner of the printer and we do not have more toner in stock.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



Creating memories and inspiring happiness through food, since 1972



From: Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Sent: 08 March 2024 11:54

To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Cc: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Hi Shubhendu and Samrat,

Is the printer in a critical state that it is broken and needs an urgent replacement? Or it is only about completing the agreement? And if it is a decision to be closed within IT, why is it going out?

And also, I am seeing so many mails on it, are you not speaking to each other?

Regards,
Venu

From: Sudipto Bose <sudipto.bose@travelfoodservices.com>

Sent: Friday, March 8, 2024 11:20 AM

To: Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Subject: FW: Canon Machine End of Life

Importance: High

Dear Venu,

Would request your intervention, this has been going back & forth for long. We have built this in our AOP also..

Printer Make/Mdel	Type	Tray Size & Memory	Unit Price	Rent Price	A4 B/W Cost	A4 C/L Cost	A3 B/W Cost	A3 C/L Cost	Pedestal Price	Stabilizer Price	Buyback old printer Price	Total Cost
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Cannon iR C3326	New Purchase	2 x 550 sheet paper + 100 sheets	148000	NA	0.35	3.75	0.4	5.5	NA	2,812	30,000	147958.16 (INCL GST18%)
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From: Shubhendu Biswas

Sent: 08 March 2024 02:02

To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Hello Samrat,

The printers that we have suggested to take that is purely as per our requirements then how we are taking so much time to take the decision.

Thanks & Regards,

Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: 05 March 2024 09:50

To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: Re: Canon Machine End of Life

Dear All,

Just gentle reminder on this.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shubhendu Biswas
Sent: Saturday, March 2, 2024 3:51:58 PM
To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Hello Samrat,

We don't have any data sheet as it was 5 years old device ,you can check here in that below link .

<https://id.canon/en/business/imagerunner-c3020/specification>

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Sent: 02 March 2024 15:38
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Hi Shubhendu,

Pls send the data sheet / specs of the current copier.

Regards

Samrat

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: 02 March 2024 15:24

To: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Importance: High

Dear All,

The current MFDs printer will be expired in March'24 there after they will not support to fulfilling any toner requirements, so we have to close this on priority basic .

I would request to you please provide your inputs any suggestions on to this.

Thanks & Regards,

Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Sent: 01 March 2024 15:25

To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Samrat,

What is the arrangement at other locations?

Regards,

Nikhil

+91 9820171661

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: Friday, March 1, 2024 3:16 PM

To: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Subject: Re: Canon Machine End of Life

Hello Nikhil,

Would request to you please advise.

Thanks & Regards,

Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: Monday, February 26, 2024 12:32:00 pm

To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Hello Nikhil,

Would request to you please suggest on to this... the current MFDs will be expired in March'24.

Also ,I think buy back would the best deal in below listed.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shubhendu Biswas

Sent: 19 February 2024 15:47

To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

It is type error please check cost different.

Printer Make/Mdel	Type	Tray Size & Memory	Unit Price	Rent Price	A4 B/W Cost	A4 C/L Cost	A3 B/W Cost	A3 C/L Cost	Pedestal Price	Stabilizer Price	Buyback Price	TotalCost
Canon iR C3326	New Purchase	2 x 550 sheet paper + 100 sheets	148000	NA	0.35	3.75	0.4	5.5	NA	2,812	30,000	147958.16 (INCL GST18%)
		Multipurpose Tray (A3 to A6) , 2 GB RAM										
Canon iR C3326 (New)	Rent	2 x 550 sheet paper + 100 sheets	NA	5500	0.35	3.75	0.4	5.5	NA	NA	NA	6490 (INCL GST18%)
		Multipurpose Tray (A3 to A6) , 2 GB RAM										
Canon iR Adv DX C3922 (New)	Rent	2 x 550 sheet paper + 100 sheets	NA	7300	0.35	3.75	0.4	5.5	NA	NA	NA	8614 (INCL GST18%)
		Multipurpose Tray (A3 to A6)										

		3.5 GB RAM + 250 GB SSB										
Xerox Versalink C 7020 (Refurbished)	Rent	Tray Capacity – 520 x 1 , 4 GB RAM	NA	3000	0.48	4	0.80	7	NA	NA	NA	Security deposit 10K , Extra 18% GST applicable
Xerox Versalink C 7120	New Purchase	Tray Capacity – 520 x 2 , 4 GB RAM , 320 GB HDD(optional)	175000	NA	0.48	4	0.8	7	NA	NA	10000	After discount 174640(INCL GST18%)

Thanks & Regards,
 Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Sent: 19 February 2024 15:34
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

Hi Shubhendu,

How A3 b/w and Colour click cost is less than A4?

Regards

Samrat

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: 19 February 2024 15:31

To: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Subject: RE: Canon Machine End of Life

Importance: High

Dear Nikhil,

Please find the comparative chart both purchase and rental options with different brands ,please check and suggest.

Printer Make/Model	Type	Tray Size & Memory	Unit Price	Rent Price	A3 B/W Cost	A3 C/L Cost	A4 B/W Cost	A4 C/L Cost	Pedestal Price	Stabilizer Price	Buyback Price	Total Cost
Canon iR C3326	New Purchase	2 x 550 sheet paper + 100 sheets	148000	NA	0.35	3.75	0.4	5.5	NA	2,812	30,000	147958.16 (INCL GST18%)
		Multipurpose Tray (A3 to A6) , 2 GB RAM										
Canon iR C3326 (New)	Rent	2 x 550 sheet paper + 100 sheets	NA	5500	0.35	3.75	0.4	5.5	NA	NA	NA	6490 (INCL GST18%)
		Multipurpose Tray (A3 to A6) , 2 GB RAM										
Canon iR Adv DX C3922 (New)	Rent	2 x 550 sheet paper + 100 sheets	NA	7300	0.35	3.75	0.4	5.5	NA	NA	NA	8614 (INCL GST18%)
		Multipurpose Tray (A3 to A6)										
		3.5 GB RAM + 250 GB SSB										

Xerox Versa link C 7020 (Refurbished)	Rent	Tray Capacity – 520 x 1 , 4 GB RAM	NA	3000	0.8	7	0.48	5.5	NA	NA	NA	Security deposit 10K , Extra 18% GST applicable
Xerox Versa link C 7120	New Purchase	Tray Capacity – 520 x 2 , 4 GB RAM , 320 GB HDD(optional)	175000	NA	0.8	7	0.48	5.5	NA	NA	10000	After discount 174640(INCL GST)

Thanks & Regards,
 Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Sent: 08 February 2024 15:47
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>
Subject: RE: Canon Machine End of Life

If it's end of life, please check for both purchase and rental options
 We had recently done some arrangement with Canon

Regards,

Nikhil
 +91 9820171661

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Thursday, February 8, 2024 1:54 PM
To: Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>
Subject: FW: Canon Machine End of Life
Importance: High

Dear Nikhil,

Would request to you please advise on the below requested proposal.

Please Note : We are facing regular challenges on that printer as they will not able to support because printer is End of life due to unavailability of spare parts of the machine.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Sayan Chaudhuri <Sayan.Chaudhuri@canon.co.in>
Sent: 06 February 2024 12:00
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>
Subject: Canon Machine End of Life

Some people who received this message don't often get email from sayan.chaudhuri@canon.co.in. [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Greeting from the Canon!

We would like to thank you for choosing Canon India for your printing solution purposes at your esteemed organization and always believe on us in terms of service part.

We would also like to bring to your notice that one of the MFDs will be expired in March'24 and completed their standard 5 years life and now we are facing lots of service issues due to unavailability of spare parts of the machine . So, it is our humble request to replace the machines for better service and performance because we are unable to extend the TG in future.

The below machine is going to over 5 years and needed to be replaced as discussed with our service team. As a special and prestigious customer, we can offer you the best exchange offer after your confirmation.

MODEL NO	SERIAL NO
IR C3020	WVM06187

Kindly take some initiative on the above matter . Looking for your valued reply.

Regards,
Sayan Chaudhuri
Senior Account Manager-Enterprise Sales
Mobile: 9051016397

Canon India Pvt. Ltd.
PS Arcadia Central, 6th Floor
4A, Abanindra Nath Thakur Sarani (Camac Street)
Kolkata-700017
Kolkata-700017



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