



Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

From Trevor Fernandes <trevor.fernandes@delicioso.in>

Date Tue 05-11-2024 21:13

To Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc Trevor Fernandes <sales.ho.1@delicioso.in>; Vikas Sharma <vikas.sharma@travelfoodservices.com>; Goa RA <goa.ra@travelfoodservices.com>; Rajesh Kumar <rajesh.kumar@travelfoodservices.com>; Rajesh Shetty <rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi <ravikant.gunagi@travelfoodservices.com>; Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav <santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar <amit.kumar@k-corp.in>; Meena Shah <meena.shah@travelfoodservices.com>; Samarth Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Shashin Shah <shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar <ajit.kumar@foodquest.co.in>

Dear Cleyton,

Good Evening!

I thank you for your call and constructive approach to procure a local double Deck oven.

Attached Image with specs for your reference.

The Price at a no-regret would be as below:

INR 23500++ 18%GST is further applicable.



Pizza Oven (Stone)

Model : PO-408
Dimension : 22 x 22 x 17
Stone Size : 16 x 16 x 2pc
Temp : 0-350°C
Volts : 220-240V/50-60Hz
Power : 2KW + 2KW



Trasport 2500 all inclusive Via Mumbai

A one year warranty on all spare parts including the stone.

Post the approval I shall share an Pro forma invoice for the same.

These payments for Capex shall be booked by Delicioso Gourmet Foods Pvt Ltd.

These payments shall be on a 100% Advance.

The Oven shall be delivered within 48 hrs from receipt of the payment.

Trevor Fernandes.

**VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd**

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Tue, 15 Oct, 2024, 15:11 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

GENTLE REMINDER

Dear Trevor ,

As you are aware pizza sales have picked up rapidly and we need a double deck pizza oven to match the production capacity.

Single deck oven is taking lots of time since ethe orders are huge in numbers.

Best Regards,

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>

Sent: 03 October 2024 11:57

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Trevor Fernandes <sales.ho.1@delicioso.in>; Vikas Sharma <vikas.sharma@travelfoodservices.com>; Goa RA <goa.ra@travelfoodservices.com>; Rajesh Kumar <rajesh.kumar@travelfoodservices.com>; Rajesh Shetty <rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi <ravikant.gunagi@travelfoodservices.com>; Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav <santosh.yadav@travelfoodservices.com>; Pareshe Patil <pareshe.patil@k-corp.in>; Canara Cold Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar <amit.kumar@k-corp.in>; Meena Shah <meena.shah@travelfoodservices.com>; Samarth Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Shashin Shah <shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar <ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

Mr Vikas had made a inquiry to schedule a Demo our ground staff shall do the needful on this coming Friday 04/10/24.

He shall connect with you soon.

Also as discussed with Mr Vikas we are taking steps to assist with a DD Oven & understand your challenges with the operation..

Do allow us the desired time frame to serve you well.

Trevor Fernandes.
VP Operations & Sales: Donna Italia IND.
Delicioso Gourmet Foods Pvt Ltd.

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Tue, 1 Oct, 2024, 11:50 Trevor Fernandes, <trevor.fernandes@delicioso.in> wrote:

Dear Cleyton,

The DD Oven is not available in our inventory.

Trust you find this message in good faith

Trevor Fernandes
VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd

trevor.fernandes@delicioso.in

Contact No: 9769427663

On Tue, 1 Oct, 2024, 10:39 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

GENTLE REMINDER

[@Trevor Fernandes](#) please update on the double decker pizza oven instead of the single one provided.

Best Regards,

Cleyton D'costa
Purchase Department
Travel Food Services Pvt. Ltd.
Goa International Airport Dabolim,
Mobile: 9850476133 / 8097594061
Email: cleyton.dcosta@k-corp.in
Website: www.travelfoodservices.com
www.k-hospitality.com

Office Address

Shop No 2,
Umiya Quatro D Block
Behind Highway Kitchen
Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>

Sent: 27 September 2024 15:32

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Trevor Fernandes <sales.ho.1@delicioso.in>; Vikas Sharma <vikas.sharma@travelfoodservices.com>;
Goa RA <goa.ra@travelfoodservices.com>; Rajesh Kumar <rajesh.kumar@travelfoodservices.com>; Rajesh
Shetty <rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi
<ravikant.gunagi@travelfoodservices.com>; Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh
Yadav <santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold Sto
Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar
<amit.kumar@k-corp.in>; Meena Shah <meena.shah@travelfoodservices.com>; Samarth Rastogi
<samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Shashin Shah
<shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar
<ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

Looping in my owner he shall take next steps with the same.

As discussed currently we do not have any double decker oven.

[@Shashin Shah](#) kindly look into this matter.

Trevor Fernandes
VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd

trevor.fernandes@delicioso.in

Contact No: 9769427663

On Fri, 27 Sept, 2024, 15:19 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

Dear Trevor,

We require double decker pizza oven since the pizza sales are going good and the processing of pizza on single oven is taking lots of time kindly assist .

+ + [@Vikas Sharma](#)

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.
Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Trevor Fernandes <sales.ho.1@delicioso.in>

Sent: Tuesday, September 17, 2024 3:15:10 PM

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Trevor Fernandes <trevor.fernandes@delicioso.in>; Goa RA <goa.ra@travelfoodservices.com>;

Rajesh Kumar <rajesh.kumar@travelfoodservices.com>; Rajesh Shetty

<rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi <ravikant.gunagi@travelfoodservices.com>;

Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav

<santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold Sto Mktg

Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar

<amit.kumar@k-corp.in>; meena.shah <meena.shah@travelfoodservices.com>; Samarth Rastogi

<samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Shashin Shah

<shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar

<ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

I thank you for your acknowledgement.

Looking forward to a successful business relationship.

In the interim I wish the team good luck and ever-growing success.

Trevor Fernandes.

On Tue, 17 Sept, 2024, 15:10 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

Dear Trevor,

We have received the second consignment of oven as well on F.O.C

Will be placing the orders shortly after installation.

++ @Goa RA@Rajesh Kumar

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.
Goa International Airport Dabolim,
Mobile: 9850476133 / 8097594061
Email: cleyton.dcosta@k-corp.in
Website: www.travelfoodservices.com
www.k-hospitality.com

Office Address

Shop No 2,
Umiya Quatro D Block
Behind Highway Kitchen
Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>
Sent: Friday, September 13, 2024 6:04:01 PM
To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>
Cc: Goa RA <goa.ra@travelfoodservices.com>; Rajesh Shetty <rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi <ravikant.gunagi@travelfoodservices.com>; Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav <santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar <amit.kumar@k-corp.in>; meena.shah <meena.shah@travelfoodservices.com>; Samarth Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Raiq Nayani <sales.ho.1@delicioso.in>; Shashin Shah <shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar <ajit.kumar@foodquest.co.in>
Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton Sir,

As discussed earlier today:

We are Dispatching a refurbished Single Deck Oven to aid your operations for the Frozen Pizza Solutions.

We look forward to your order @ 10 cases per SKU.

Dispatch Date/ Day:

Saturday 14/09/24

ETA: Delivery

Monday 16/09/24

On receipt kindly share back a scanned receiving copy of the attached DC as a delivery acknowledgement from your unit.

Trust you find the above in order.

**VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd**

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Fri, 13 Sept, 2024, 15:24 Trevor Fernandes, <trevor.fernandes@delicioso.in> wrote:

Dear Cleyton,

Good Afternoon!

As discussed over multiple phone calls from you over the week you shall receive the oven on Monday 16/09/24.

I understand you are eager to activate , however I received a call from Ms.Akansha stating a facility audit date be proposed.

As discussed with you over the week please share the PO.

Also Cleyton , I urge you to kindly allow me the desired time to provide you the oven and avoid a rigorous follow up.

I stay comitted to serve you well and deploy the asset as per the requested time frame , similarly you shall need to communicate the same back to your team.

I have clarified the same with Chef Arun.

Trust you find this email response in good faith.

Trevor Fernandes.

**VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd**

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Fri, 13 Sept, 2024, 15:04 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

Dear Trevor,

When can we get the second oven since we are waiting to start the orders as per discussion with chef for veg and non veg pizza's

Best Regards,

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>

Sent: 07 September 2024 14:07

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Goa RA <goa.ra@travelfoodservices.com>; Rajesh Shetty

<rajesh.shetty@travelfoodservices.com>; Ravikant Gunagi

<ravikant.gunagi@travelfoodservices.com>; Arun Thakur

<arun.thakur@travelfoodservices.com>; Santosh Yadav

<santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold

Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit

Kumar <amit.kumar@k-corp.in>; meena.shah <meena.shah@travelfoodservices.com>; Samarth

Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar

<operations.ho@delicioso.in>; Raiq Nayani <sales.ho.1@delicioso.in>; Shashin Shah

<shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar

<ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

I thank you for your acknowledgement.

Trevor Fernandes

VP Operations & Sales: Donna Italia IND

Delicioso Gourmet Foods Pvt Ltd

trevor.fernandes@delicioso.in

Contact No: 9769427663

On Sat, 7 Sept, 2024, 14:05 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:

Dear Trevor,

Received.

+ + [@Goa RA@Rajesh Shetty](#) please note this is provided on returnable basis by vendor.

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>

Sent: Friday, September 6, 2024 7:13:46 PM

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Ravikant Gunagi <ravikant.gunagi@travelfoodservices.com>; Arun Thakur

<arun.thakur@travelfoodservices.com>; Santosh Yadav

<santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold

Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit

Kumar <amit.kumar@k-corp.in>; meena.shah <meena.shah@travelfoodservices.com>;

Samarth Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar

<operations.ho@delicioso.in>; Raiq Nayani <sales.ho.1@delicioso.in>; Shashin Shah

<shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar

<ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

As discussed do share back the Delivery Challan Inward Receiving for the oven as a record of acknowledgement that the SD Oven is deployed at your unit on a RETURNABLE BASIS

Anticipate your support and cooperation.

Trevor Fernandes.

**VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd**

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Fri, 6 Sept, 2024, 18:59 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:
[@Trevor Fernandes](#) received the pizza oven today.

Which will be on returnable basis as mentioned in the trailing mail.

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Sent: Wednesday, September 4, 2024 5:32:18 PM

To: Trevor Fernandes <trevor.fernandes@delicioso.in>; Ravikant Gunagi
<ravikant.gunagi@travelfoodservices.com>

Cc: Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav
<santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara
Cold Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage
<goa.canara@gmail.com>; Amit Kumar <amit.kumar@k-corp.in>; meena.shah
<meena.shah@travelfoodservices.com>; Samarth Rastogi
<samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>;
Raiq Nayani <sales.ho.1@delicioso.in>; Shashin Shah <shashin@delicioso.in>; Rishab Kapur
<rishab.kapur@delicioso.in>; Ajit Kumar <ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Looping in ++ [@Ravikant Gunagi](#)

Best Regards,

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com

www.k-hospitality.com

Office Address

Shop No 2,

Umiya Quatro D Block

Behind Highway Kitchen

Dabolim Goa-403801

From: Trevor Fernandes <trevor.fernandes@delicioso.in>

Sent: 04 September 2024 16:50

To: Cleyton Dcosta <cleyton.dcosta@k-corp.in>

Cc: Arun Thakur <arun.thakur@travelfoodservices.com>; Santosh Yadav <santosh.yadav@travelfoodservices.com>; Paresh Patil <paresh.patil@k-corp.in>; Canara Cold Sto Mktg Div <canara.mktg@gmail.com>; Canara Cold Storage <goa.canara@gmail.com>; Amit Kumar <amit.kumar@k-corp.in>; meena.shah <meena.shah@travelfoodservices.com>; Samarth Rastogi <samarth.rastogi@travelfoodservices.com>; Rupesh Bakkar <operations.ho@delicioso.in>; Raiq Nayani <sales.ho.1@delicioso.in>; Shashin Shah <shashin@delicioso.in>; Rishab Kapur <rishab.kapur@delicioso.in>; Ajit Kumar <ajit.kumar@foodquest.co.in>

Subject: Re: DONNA ITALIA PIZZA ONBOARDING-TFS GOA

Dear Cleyton,

We shall have 1 Refurbished SD Oven dispatched today, Wednesday 04/09/24.

Delivery to follow tomorrow evening latest by 16.00 hrs

On receipt of the oven pls connect with Vinayak who shall assist on video call to have the oven installed.

Vinayak.G (Oven Tecnical Support)

Contact Number: +91 99208 07196.

Do share back an Inward Receiving Copy of the attached DC as a delivery acknowledgement and as record for our asset management.

The settings shall be pre set.

I shall further update on the dispatch on the 2nd Oven latest by Saturday.

Once both ovens are received pls place your order for 10 Cases each of the 19cm and 29cm Mar Pizza.

Attached cleaning SOP and Operational Manual for your reference.

Please make a note spare parts replacement shall be available any damages to the oven glass or stone will be booked on actuals on your accounts.

We do not provide Spatula Cutters etc , should you need this equipment it can be provided at actuals cost and no warranty for the same.

Trust you find the above in good faith.

Trevor Fernandes.

**VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd**

trevor.fernandes@delicioso.in

Contact No: 9769427663.

On Fri, 30 Aug, 2024, 17:47 Trevor Fernandes, <trevor.fernandes@delicioso.in> wrote:

Noted Cleyton.

I have communicated to the Canara Cold Storage Team for samples.

Ms.Florida will assist on the same.

Trevor Fernandes
VP Operations & Sales: Donna Italia IND
Delicioso Gourmet Foods Pvt Ltd

trevor.fernandes@delicioso.in

Contact No: 9769427663

On Fri, 30 Aug, 2024, 17:44 Cleyton Dcosta, <cleyton.dcosta@k-corp.in> wrote:
Looping in + [@Arun Thakur](#) kindly confirm on the oven

[@Trevor Fernandes](#) as per discussion kindly provide us oven which has facility to bake two pizzas at a time.

Best Regards,

Cleyton D'costa

Purchase Department

Travel Food Services Pvt. Ltd.

Goa International Airport Dabolim,

Mobile: 9850476133 / 8097594061

Email: cleyton.dcosta@k-corp.in

Website: www.travelfoodservices.com