



PROPOSAL **Asset Infinity** Asset Tracking, Maintenance & Management

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Proposal for: The Irish House

About Us

Asset Infinity is a comprehensive asset and inventory management tool that helps manage assets and inventory throughout their entire lifecycle.

Our solution provides complete visibility and control over an organization's assets and inventory, including advanced features like Enterprise Asset Management (EAM), Inventory Management, Computerized Maintenance Management System (CMMS), asset and inventory audit and verification, and tracking.

With Asset Infinity, organizations can streamline their asset and inventory management processes, optimize their assets and inventory utilization, and reduce costs, ultimately driving greater efficiency and profitability.



Objective

We are pleased to submit this proposal for Asset Infinity to support The Irish House in achieving its goals for improving their asset and inventory management.

Any organization engaged in the business of manufacturing, services, assembly, utilities, hospitals, hotels, academic institutions etc. has good number of fixed assets and inventory items.

Fixed Assets can be categorized as

- Land & Buildings
- Plant and machinery
- Office Equipment
- Electrical & Electronic equipment
- · Computers & IT equipment
- Vehicles etc.

Every organization buys these assets and inventory items and maintains the data either manually or in spreadsheets.

It is extremely difficult for organizations to track movement from stock to an employee, projects, and locations. Retrieving of assets and items back, when an employee leaves the organization or when project finishes, is equally difficult. In this process, many assets and items cannot be found in the organization.

The maintenance records of assets are also not kept in any computer system most of the times. The preventive maintenance and regular inspection of assets gets affected resulting in more breakdowns. This creates additional costs and loss of production for the organization.



Solution



Asset Infinity is a cloud-based Asset and inventory management system which provides ability to the organizations to manage assets and items throughout the life cycle.

Asset Infinity is hosted on Microsoft Azure cloud and the customers do not require any hardware for implementing this application. The application provides simple excel based templates for import and export of data between existing applications and Asset Infinity.

Asset Infinity has dashboards, which not only provides instant information but also provides single page interface to all transactions and reports at one place.

Mobile apps are also available on Apple and Android with Barcode/QR code/RFID scanning features and offline capabilities.





Our Proposal

Asset Infinity is a complete solution for managing your organization's assets. It is hosted on cloud and offered as a software as a service (SaaS).

Features and Details of the functionalities

System Settings

Configuration of the system

- Define applications settings like locations, categories, vendors, status, etc.
- Add company logo at the login page and inside the app.
- Import Users With email address, supervisor details.
- Create roles & permissions.
- Login options through SAML, AD, etc.
- Modify forms and add Custom Fields on any screen.
- Design PDF templates, Emails and Notifications

Asset Management & Tracking

Addition of New Assets

- Single asset and multiple Asset upload using Excel
- Store Image of the Asset
- Store Invoice, Purchase Order, Warranty details as attachment
- Define life of the asset
- Define Self-owned or Partner Asset
- Link Asset with other Assets
- Capture financial data for Depreciation calculation

Fixed Asset register (FAR)

- Location wise list of Assets
- Category wise list of Assets
- List of Assets with Individuals
- Project/ Department wise list of Assets
- Export data to excel

Allotment of Assets to Individuals for usage or Maintenance

- Sign-off Sheet (PDF)
- Define date of return if Asset given for specific time
- Automatic mail to the Asset User

Return of Assets to stock

- Acknowledgement sheet (PDF)
- Asset can be returned in any location of the company
- Mail confirmation to the user of Asset

Asset Tagging

- Printing of Asset Barcode Labels for one or more Assets
- Customize Asset label information

Asset Movement History

- Ownership details of Assets from the date of acquisition till today
- Current location of the asset

Discarding Assets

- On end-of-life,
- Sale,
- Loss due to thefts etc.
- Separate report of Discarded Assets
- Document generation for records (PDF)

Self-owned and Partner-Owned Assets

• Rented and Leased Assets can also be maintained as Partner Assets

Vendor details for Asset suppliers/ Maintenance agencies

- Vendor Name, address, email, contact person, mobile number etc.
- Partner details for Partner Assets

Inventory Management

- Maintain a list of inventory items like consumables or spare parts
- Define re-order levels for each item
- Add, move or draw inventory from one location to another

Maintenance Management

- Define Activity Types like
 - Preventive maintenance
 - 0 Inspection, Audit
 - AMC, Calibration, Pollution Check
 Break-down etc.

 - Defining maintenance schedules for one Asset or Group of Assets
 - Define Activity type
 - Periodicity like Daily, Weekly, Monthly, Yearly
 - Assign to an individual
 - Attach relevant document for reference
- Monitoring maintenance activities
 - Get reminder mail for activity on or before due date of activity.
 - Pending activities are highlighted in Red.
- Reporting completion of Activities .
 - Capture Costs and attach Invoices, Repair orders etc.
 - Cost of Parts used in Repairs
- Reminders & alerts for activities through mails

Incident Management/Work Orders/Helpdesk

- Ticket for reporting faults, breakdowns or complaints •
- Allocation of tickets, tracking open tickets •
- Breakdown records and history
- Record inventory consumptions against tickets

Audits and Physical Verifications

- Create self and aided audits within defined date range
- Assign audits to users based on locations, categories and departments
- Mobile apps on Android and iOS for scanning assets during an audit
- Audit reports for present, not present and extra assets found during the audit •
- Last scan date time and last scan user

Mobile Apps on iOS and Android

- Mobile apps are available on Apple App Store and Google Play Store •
- Mobile apps have offline capabilities (data automatically syncs to the Asset Infinity • cloud as soon as the internet connection is established)

Onboarding & Support

Implementation support will be provided to The Irish House for this product.

Implementation Scope

Setting up application settings, uploading data from Excels

Training of core users

Post go-live support will be done from Asset Infinity helpdesk

Support

The following support will be provided to The Irish House for this product:

- Dedicated Account Manager
- Online Support through In-App Tickets and Email and Phone (Business Hours)
- Knowledge Base (<u>http://support.assetinfinity.com</u>)

Support SLAs

Escalations within our helpdesk are managed between L1, L2 and L3. Our response and resolution times to customer tickets are as following:

Priority	Response Time	Resolution Time
Priority 1: Critical	Within 30 minutes	Within 2 hours
Priority 2: High	Within 30 minutes	Within 24 hours
Priority 3: Moderate	Within 1 business hour	Within 1 business day
Priority 4: Low	Within 1 business day	Within 2 business day
Priority 5: Minimal	Within 2 business days	Within 5 business day

Data Security

Security

- 1. Application is hosted on Microsoft Azure SaaS in their West Europe region.
- 2. Each organization's data is maintained on separate databases to enhance performance and security
- 3. Data in-transmit is encrypted using SSL/TLS certificates
- 4. Data at rest is encrypted using Transparent Data Encryption on SQL Azure Databases
- 5. Web Access Firewall (WAF) is used to protect any unwanted intrusions

Backups and Disaster Recovery

- 1. Real-time backups with geo-replication services for all data
- 2. Disaster Recovery Site is automatically switched on with no down-time in case of a disaster

Learn more at https://www.assetinfinity.com/features/security

Pricing

Asset Infinity – Asset Infinity Cloud on Microsoft Azure

Subscription Details

Description	Price (INR)
Subscription Charges for The Irish House	60,000/- Per Year
 Asset Management & Tracking, Ticketing & Helpdesk Audit & Physical Verifications Mobile App on Android and iOS 	
Physical Verification, Tagging of Assets (PVC tags) considering 150 Assets per store and 10 Irish House Outlets	70,000/- One-time
One-time Setup Charges	25,000 one-time
 Initial configurations and settings Data migration from Excel into Asset Infinity Trainings to core users (Total 10-hour sessions) 	

Any additional customizations, integrations, or additional requirements are chargeable at INR 5000 per man day.

Physical Verification, Tagging of Assets of Additional store – 6000 Per Store

Terms & Conditions

- 1. 100% advance payment of subscription/license charges/Physical Verification at the start of engagement.
- 2. One-time setup charges to be paid in advance along with the purchase order before starting the implementation.
- 3. GST will be extra.
- 4. Traveling Cost will be borne by PcsInfinity.
- 5. PVC Tags cost is already included as part of Physical Verification

Conclusion

We look forward to working with The Irish House and supporting efforts to improve your asset and inventory management with Asset Infinity.

We are confident that we can meet the challenges ahead and stand ready to help you in delivering an effective asset and inventory management solution.

If you have questions on this proposal, feel free to contact Pranjali Ghuge at your convenience by email at pranjali.ghuge@assetinfinity.com or call at +91 – 8291400031.

Thank you for your consideration.