

Samrat Narvekar

From: Venu Madhav Singaraju
Sent: 04 March 2024 12:37
To: Samrat Narvekar
Subject: RE: VMS queries.

Please proceed.

From: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Sent: Monday, March 4, 2024 11:06 AM
To: Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>
Subject: FW: VMS queries.

Dear Venu,

Pls approve VMS application reinstallation.

Regards

Samrat

From: JAY PAREKH <jay@abacusinfotech.net>
Sent: 21 February 2024 18:42
To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Subject: RE: VMS queries.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Please find the below reply in blue.

1) Which year did we bought this VMS application.

Abacus : 2019 -20

2) Whether it was cloud based or on premises at that time?.

Abacus : ON PREM

3) What was the price when we had bought the application excluding GST?.

Abacus : 49000 + GST + Installation.

4) Is there updates and upgrades happening for this application after its release?.

Abacus : Yes our application always get updates every 6 – 8 months.

5) Current app is on cloud or premises.

Abacus : refer point no 2

6) If cloud then is there any annual subscription charges for it?.

Abacus : NO

7) Is the training free after installation?

Abacus : One training was given at time of Installation.

8) Is there any penalty for not renewing AMC from 2019 onwards.

Abacus : NO, If AMC is not sign then any support / updates will not be provided it will be on call charges / AMC renewal.

9) What if we do not renew AMC going ahead.

Abacus : You can use the system, any support will be on chargeable basis.

10) Does VMS works on both platforms? android and windows?

Abacus : Yes

11) If on ground premises what is the data backup mechanism?

Abacus : Data backup is client responsibility.

12) Whether this license is transferable? can we use the same license for our other units / Entities if yes how many regions we can use this same license?.

Abacus : No. Our Policy single location Single license.

13) Is the gate pass and parcel management module included in the package which we have bought?

Abacus : NO only VMS. Parcel management we launch in 2022.

14) If gate pass and parcel management module is excluded and if we want to buy it then what additional charges do we have to pay and what would be its AMC charges.

Abacus : Yes it will be chargeable.

15) Pls send us the invoice copy of the VMS application sold to us.

Abacus : Attaching you Invoice for your reference.

Jay Parekh.

Business Development Manager.

Mobile: +91 9987012026

Desk: 022 61982210.

From: Samrat Narvekar [<mailto:samrat.narvekar@travelfoodservices.com>]

Sent: Monday, February 19, 2024 5:15 PM

To: jay@abacusinfotech.net

Subject: Fw: VMS queries.

FYI

From: Samrat Narvekar

Sent: Monday, February 19, 2024 2:49:26 PM

To: 'JAY PAREKH' <jay@abacusinfotech.net>

Cc: Swapnil Waradkar <swapnil.waradkar@travelfoodservices.com>

Subject: VMS queries.

Dear Jay,

Pls revert to the queries mentioned below.

1) Which year did we bought this VMS application.

2) Whether it was cloud based or on premises at that time?.

3) What was the price when we had bought the application excluding GST?.

4) Is there updates and upgrades happening for this application after its release?.

- 5) Current app is on cloud or premises.
- 6) If cloud then is there any annual subscription charges for it?.
- 7) Is the training free after installation?
- 8) Is there any penalty for not renewing AMC from 2019 onwards.
- 9) What if we do not renew AMC going ahead.
- 10) Does VMS works on both platforms? android and windows?
- 11) If on ground premises what is the data backup mechanism?
- 12) Whether this license is transferable? can we use the same license for our other units / Entities if yes how many regions we can use this same license?.
- 13) Is the gate pass and parcel management module included in the package which we have bought?
- 14) If gate pass and parcel management module is excluded and if we want to buy it then what additional charges do we have to pay and what would be its AMC charges.
- 15) Pls send us the invoice copy of the VMS application sold to us.

Warm Regards

Samrat Narvekar

+91 9702070469

Travel Food Services Pvt. Ltd.

Shiv Sagar Estate, A-Block, 1st Floor,

Dr. Annie Besant Road, Worli Point,

Mumbai-400018.

