

Re: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

From Ashay Desai <ashay.desai@cateringcollective.in>

Date Thu 10/24/2024 12:08 PM

- Cc Sanjay Singh <sanjay.singh@blueseacatering.com>; Manu Thakur <manager.sales@thepalacehalls.com>; Subhash Bhanage <operations@thepalacehalls.com>

OK.

<u>@Pravin Takle</u> Please speak to NSCI and tell them we will debit the same in next invoice. Need their confirmation on email for the same

@Shailendra Jain For your information and action

Thank you

Regards

Ashay Desai

Director - Culinary and Operations

From: Harish Tirlotkar <maintenance@kapcocatering.com>

Date: Thursday, 24 October 2024 at 12:05 PM

To: Arindam Chakraborty <arindam.chakraborty@cateringcollective.in>, Ashay Desai

<ashay.desai@cateringcollective.in>

Cc: Pravin Takle <pravin.takle@kapcocatering.com>, Sanjay Singh

<sanjay.singh@blueseacatering.com>, Manu Thakur

<manager.sales@thepalacehalls.com>, Subhash Bhanage

<operations@thepalacehalls.com>

Subject: Fw: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear sir,

As per painting request which was approved last week for palace halls, while painting at ladies washroom identified that due to AC water leakage ceiling will fall down anytime. So, we decided not to touch, but within 2-hour whole ceiling came down (Image Attached). Have asked Dome to do it but they will do on their pace and we have annual Diwali function tomorrow. So, we are getting it done on priority. Attached re doing of ceiling cost for approval.

Request you to please approve . Amount - 10k + Taxes .

Thanks & Regards, Harish

From: Subhash Bhanage <operations@thepalacehalls.com>

Sent: Wednesday, October 23, 2024 7:41 PM

To: svp@nscimumbai.com <svp@nscimumbai.com>; Pravin Takle pravin.takle@kapcocatering.com>;

'FAMS PMNSCI' <fams.pmnsci@in.knightfrank.com>; 'FAMS FETechNSCI'

<FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai <ashay.desai@cateringcollective.in>; Manu Thakur

<manager.sales@thepalacehalls.com>; Arindam Chakraborty

<arindam.chakraborty@cateringcollective.in>; Sanjay Singh <sanjay.singh@blueseacatering.com>;

Harish Tirlotkar <maintenance@kapcocatering.com>

Subject: RE: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear Gera Sir,

I would like to bring to your attention that today at 7:10 PM, the ceiling in the ladies' washroom collapsed due to ongoing water leakage. Fortunately, there were no casualties. However, the remaining part of the ceiling is at risk of falling as well.

We had faced a similar issue in Ballroom 1 & 2, which was resolved after repairs, but this problem has resurfaced. We have a prestigious function scheduled in Palace Halls in the next two days, and we urgently need to have this repaired.

Additionally, we are looking for a permanent solution to these water leakages, as they are damaging the paint, electrical fittings, and pose a significant risk of short circuits.

Please address this matter as soon as possible.

Thank you for your prompt attention.

Kindly find the attached photographs.

++@Arindam Chakraborty@Sanjay Singh

Best regards, Subhash 9152770253

From: Subhash Bhanage Sent: 12 March 2024 20:08

To: svp@nscimumbai.com; Pravin Takle <pravin.takle@kapcocatering.com>; 'FAMS PMNSCI' <fams.pmnsci@in.knightfrank.com>; 'FAMS FETechNSCI' <FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai <ashay.desai@cateringcollective.in>; Manu Thakur

<manager.sales@thepalacehalls.com>

Subject: RE: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear Gera Sir,

I am following up on trial email, where I requested an update the same.

Thanks & Regards.

Subhash.

From: Pradeep Gera < svp@nscimumbai.com Sent: Wednesday, February 7, 2024 6:10 PM

To: Pravin Takle pravin.takle@kapcocatering.com; Subhash Bhanage

<operations@thepalacehalls.com>; 'FAMS PMNSCI' <fams.pmnsci@in.knightfrank.com>; 'FAMS

FETechNSCI' < FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai ; Manu Thakur

<manager.sales@thepalacehalls.com>

Subject: RE: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear Pravin,

Will discuss tomorrow with management and will update you.

Regards, Pradeep Gera

From: Pravin Takle [mailto:pravin.takle@kapcocatering.com]

Sent: 07 February 2024 12:43

To: Subhash Bhanage <operations@thepalacehalls.com>; Pradeep Gera <svp@nscimumbai.com>;

FAMS PMNSCI < fams.pmnsci@in.knightfrank.com >; FAMS FETechNSCI

<FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai ashay.desai@cateringcollective.in; Manu Thakur

<manager.sales@thepalacehalls.com>

Subject: Re: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Gera JI,

Please do the needful as yesterday Mr. kapur was there and he was very upset.

Regards

From: Subhash Bhanage < operations@thepalacehalls.com>

Sent: Wednesday, February 7, 2024 11:54 AM

To: Pradeep Gera < syp@nscimumbai.com; FAMS PMNSCI < fams.pmnsci@in.knightfrank.com; FAMS

FETechNSCI < FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai ; Pravin Takle pravin.takle@kapcocatering.com;

Manu Thakur < manager.sales@thepalacehalls.com >

Subject: RE: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear Gera Sir.

Gentle Reminder: Pending Maintenance Work.

Thanks & Regards.

Subhash.

From: Subhash Bhanage

Sent: Thursday, January 18, 2024 12:11 PM

To: Pradeep Gera < svp@nscimumbai.com; FAMS PMNSCI < fams.pmnsci@in.knightfrank.com; FAMS

FETechNSCI <FAMS.fetechnsci@in.knightfrank.com>

Cc: Ashay Desai ; Pravin Takle pravin.takle@kapcocatering.com;

Manu Thakur < <u>manager.sales@thepalacehalls.com</u>>

Subject: Maintenance Required - AHU Covers and Ceiling in Ladies Washroom

Dear Gera Sir,

I am writing to bring to your immediate attention a critical maintenance issue that requires urgent intervention.

The AHU covers in our Halls have come loose and are not closing properly. The hinges appear to be old and worn out, posing a significant risk as the covers can potentially fall at any time. This poses a serious safety concern and may result in an accident.

Additionally, I would like to draw your attention to the ladies' washroom ceiling, which has also come out and is at risk of falling. Regrettably, a similar incident occurred two months ago, resulting in an injury to one of our housekeeping staff.

For your reference, I have attached pictures illustrating the current state of the AHU covers and the precarious condition of the ladies' washroom ceiling.

Thank you for your swift attention to this matter.

Thanks & Regards,

