

**RE: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.**

Nikhil Bhushan &lt;nikhil.bhushan@travelfoodservices.com&gt;

Mon 1/15/2024 4:11 PM

To: Senthil Raj P &lt;senthilraj.p@blrlounge.in&gt;

Cc: Bangalore IT &lt;bangalore.it@blrlounge.in&gt;; Samrat Narvekar &lt;samrat.narvekar@travelfoodservices.com&gt;; Venu Madhav Singaraju &lt;venu.singaraju@travelfoodservices.com&gt;

Approved

Regards,

**Nikhil**

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**From:** Senthil Raj P <senthilraj.p@blrlounge.in>**Sent:** 15 January 2024 16:08**To:** Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>**Cc:** Bangalore IT <bangalore.it@blrlounge.in>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>**Subject:** Re: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.**Importance:** High

Dear Nikhil,

Would request your approval on the below cost to replace the batteries for 16 back-office users. Purchase will be 50% this month and balance will be next month.

Purpose of Safal PR reference.

Best Regards,

**Senthil Raj P.**

Sr. Manager - IT.

BLR Lounge Services Pvt Ltd.

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For support, contact:

T1 - Help Desk : ✉ [bangalore.it@blrlounge.in](mailto:bangalore.it@blrlounge.in)

Mob No. : ☎ +91 - 86575 41674

T2 - Help Desk : ✉ [t2.blr@travelfoodservices.com](mailto:t2.blr@travelfoodservices.com)

Mob No. : ☎ +91 - 81475 31664

IT Support processes : Please raise an incident/ticket using the links provided below.

Self Service : <https://app.assetinfinity.io/login>

Disclaimer : Minimal IT Support to be provided without incidents raised.

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**From:** Rohan Choudhury <[rohan.choudhury@blrlounge.in](mailto:rohan.choudhury@blrlounge.in)>**Sent:** Friday, December 15, 2023 2:35 PM**To:** Senthil Raj P <[senthilraj.p@blrlounge.in](mailto:senthilraj.p@blrlounge.in)>**Cc:** Bangalore IT <[bangalore.it@blrlounge.in](mailto:bangalore.it@blrlounge.in)>**Subject:** Re: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Hi Senthil,

I will get back to you.

Thanks.

Kind Regards

**Rohan Choudhury**  
General Manager

**BLR Lounge Services Pvt Ltd**

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Kempegowda International Airport, KIAL Road,  
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**From:** Senthil Raj P <[senthilraj.p@blrlounge.in](mailto:senthilraj.p@blrlounge.in)>

**Sent:** 14 December 2023 23:57

**To:** Rohan Choudhury <[rohan.choudhury@blrlounge.in](mailto:rohan.choudhury@blrlounge.in)>

**Cc:** Bangalore IT <[bangalore.it@blrlounge.in](mailto:bangalore.it@blrlounge.in)>

**Subject:** Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Dear Rohan,

Please be informed that, we been completed an audit of all end-user laptops in terms of Battery and internal & external deep analysis. Kindly find enclosed the summary of the audit.

The majority of users have concern on battery health issues due to aging factor.

We are in a position to replace those users' batteries in a phased manner, detail furnished as below.

Battery Status	Count of Model	Remarks	Cost Estimate
Excellent	13		
Fair	9	Phase 2 - Jan'24	36000
Good	7		
Poor	6	Phase 1 - Dec'23	24000