

Shubhendu Biswas

From: Sudipto Bose
Sent: 22 November 2024 12:04
To: Kolkata IT; Shubhendu Biswas
Cc: Meena Shah; Shankar Subhash Saha; Samrat Narvekar
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Let's change the Laptop



From: Kolkata IT <kolkata.it@travelfoodservices.com>
Sent: 22 November 2024 08:04
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>; Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Dear Sir,

As checked Battery is giving 5 minutes backup, so replaced the battery with another Laptop now it is giving around 30 minutes backup. Laptop charging socket has loose connectivity issue, so it should be change by the vendor team. Kindly suggest on same.

Regards,

Tinku Sadhukhan

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From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Thursday, November 21, 2024 4:29:21 PM
To: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Kolkata IT <kolkata.it@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hello Tinku,

Please check once and let us know.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Sent: 21 November 2024 16:23
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Just now I got the laptop. Laptop battery not working without charger and also laptop left side mouse pad not working.

With Gratitude
Shankar Saha
Loyalty and Category Management

K Hospitality Corp

www.k-hospitality.com

From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: 20 November 2024 16:42
To: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hello Samrat,

Laptop keyboard has been changed with a new one and also install to SSD.

@Shankar- Please check your laptop now hopefully it will give better performance.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Samrat Narvekar <samrat.narvekar@travelfoodservices.com>
Sent: 19 November 2024 10:58
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>;

Shankar Subhash Saha <shankar.saha@travelfoodservices.com>

Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hi Shubhendu,

As discussed, kindly change the laptop keyboard with a better one and also change HDD to SSD.

Regards,

Samrat

From: Meena Shah <meena.shah@travelfoodservices.com>

Sent: 19 November 2024 10:55

To: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Sudipto Bose <sudipto.bose@travelfoodservices.com>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>

Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

++ Samrat

From: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>

Sent: 19 November 2024 10:35

To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Sudipto Bose <sudipto.bose@travelfoodservices.com>

Cc: Meena Shah <meena.shah@travelfoodservices.com>

Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Dear ma'am,

need your approval for a new laptop as it is already crack on the top also sometimes the keyboard has problems it hampers work.

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From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Sent: Tuesday, November 19, 2024 10:29:01 AM

To: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Sudipto Bose <sudipto.bose@travelfoodservices.com>

Cc: Meena Shah <meena.shah@travelfoodservices.com>

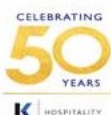
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hello Shankar,

This is the first time that you have raised a concern with us about your system issue and we have thoroughly examine that laptop, and found there is control keypad issue which can be fix it and also we will support whenever you are having any system issue ,however if you still need a new laptop, kindly get it approve from leadership.

Thanks & Regards,

Shubhendu Biswas | Manager-IT | Phone :- 9748373744



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From: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Sent: 19 November 2024 08:09
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Sudipto Bose <sudipto.bose@travelfoodservices.com>
Cc: Meena Shah <meena.shah@travelfoodservices.com>
Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hi Shubhendu,
This laptop is very difficult to work on and sometimes has problems. the kind of work we do is is very difficult.
An addition, the laptop also exploded from the top.

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From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Tuesday, November 19, 2024 6:33:03 AM
To: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Sudipto Bose <sudipto.bose@travelfoodservices.com>
Cc: Meena Shah <meena.shah@travelfoodservices.com>
Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hello Shankar,

As we have checked that laptop are having only control key issues, sometimes it was not press and we can fix it with the replace of a new keypad. Rest the laptop is working fine no other issues found .

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Sent: Monday, November 18, 2024 10:29:59 pm
To: Sudipto Bose <sudipto.bose@travelfoodservices.com>
Cc: Meena Shah <meena.shah@travelfoodservices.com>; Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Dear sir,
I need a new laptop because the laptop I currently have is not working properly.

Regards
Shankar

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From: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Sent: Monday, November 18, 2024 7:11:39 pm

To: Meena Shah <meena.shah@travelfoodservices.com>; Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Kolkata IT <kolkata.it@travelfoodservices.com>
Subject: Re: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hello Shankar,

As already discussed with our IT person, Rana ,that laptop needs to be submit at IT dept for further review and checking.

Thanks & Regards,
Shubhendu Biswas | Manager-IT | Phone :- 9748373744



From: Meena Shah <meena.shah@travelfoodservices.com>
Sent: Monday, November 18, 2024 6:22:47 PM
To: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>; Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Kolkata IT <kolkata.it@travelfoodservices.com>
Subject: RE: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Hi Shubhendu,
Can we support here?

Regards,
Meena

From: Shankar Subhash Saha <shankar.saha@travelfoodservices.com>
Sent: 18 November 2024 16:47
To: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
Cc: Sudipto Bose <sudipto.bose@travelfoodservices.com>; Meena Shah <meena.shah@travelfoodservices.com>; Kolkata IT <kolkata.it@travelfoodservices.com>
Subject: LAPTOP KEY NOT WORKING & ALSO TOP OF THE LAPTOP IS CRACKED

Dear Shubhendu,

My laptops some key is not working like ctrl key, the same as already knows your collogue (Mr. Rana)

Request to you kindly look in to the same.

With Gratitude
Shankar Saha
Loyalty and Category Management

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