

-:TERMS & CONDITION:-

Job involved:

- Any number of breakdown calls.
- Breakdown calls shall be attained during normal working hours .
- Resolution time 48 Hrs To 72 Hrs call logging time. Saturday Breakdown call lodged after 6pm will be attend monday sunday/holiday Breakdown call lodged will be attended within 4 hrs of the next working days.
- Kitchen Care Associate will depute their Technician Person Airport shift during Working Hours (10 Am - 7 Pm) from Monday to Saturday.

Place of Service :

- **TFS , India.**
- Normally the equipment shall be serviced at above customer's premises. If necessary the equipment shall be moved to your workshop for repair. The Office expenses like transport packaging & insurance will be paid by the customer separately.

Inclusions:

- Services of all units by supplying Electrical & Mechanical spears like compressors, condenser, gas charging, contactors, Overload Relays, Cooling fan Motors, Booster Heater, PCB, Water Inlet Valve, Water Pump as Well as Chemical Cleaning of each Unit.
- Checking the equipment piping for signs of leaks and repairing the leaks, If Any.
- Checking the machine, compressor and other drives for undue vibration.
- Cleaning the air filters, evaporator coil, and finned surface of the condenser with an air blower.
- Ensuring the condensate drain is not clogged.
- Greasing of motor and blower bearings if required.
- Checking tightness of all electrical connections and fuse links Adjustment of air blow through ducts , if required.

Exclusions:

- In case compressor failure will be chargeable as per market price / either party provide me
- If blower or condenser motor , fan motor burns out , will be chargeable as per market price / either party provides me.
- If required, a subzero , controller , sub zero senser , copper pipe for compressor change , diar , vulb & etc will be chargeable as per market price / either party provides me .
- Gas / refrigerant charging will be chargeable as per market price
- Cost of consumables such as door handles , gasket , glasses , plastic parts , light , knobs & etc are chargeable as per market price / either party provides me.
- Any electrical fault in main supply line of the M/C s resulting any damages not Covered under the contract
- Failure of the machine due to floods , fire or any calamities of nature are not covered under the contract

Payments Terms:

- Invoice submitted on monthly basis & payment complete within 30 days after submission invoice