Trupti Dalvi

 From:
 Santosh Tambe

 Sent:
 17 June 2024 10:31

To: Trupti Dalvi; Stephen P; Sarvesh Patil K-Corp

Cc: Shama Nair; Akshay Sharma; Venkat Subramanian; Puneeth Kumar; Prakash Mistry; Khushbu Verma; Nimisha Jadhav; Sarvesh Patil K-Corp; 'Swapnil Sutar'

Subject: FW: In competency of work at TRV allocated Project .

Attachments: updated rate 15-06-24.pdf

Dear Trupti,

Kindly raise additional NT items PR for Merlot Lounge at TRV – T1 – SHA, Kindly take it on top priority

Regards

Santosh TAMBE

From: NASEEHUL ISLAM <naseehul@impulsebranding.in>

Sent: 15 June 2024 20:42

To: Santosh Tambe <santosh.tambe@travelfoodservices.com>; 'Stephen P' <stephen.p@k-corp.in>; Lovejot Sekhon Kcorp <lovejot.sekhon@k-corp.in>;

vishal.b@impulsebranding.co.in

Cc: Shama Nair <shama.nair@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Venkat Subramanian <trivandrum.maintenance@travelfoodservices.com>; Puneeth Kumar <puneeth.kumar@travelfoodservices.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Trupti Dalvi <trupti.dalvi@travelfoodservices.com>; mayuri@impulsebranding.co.in; Nimisha Jadhav <nimisha.jadhav@travelfoodservices.com>; Sarvesh Patil K-Corp <sarvesh.patil@k-corp.in>; 'Swapnil Sutar' <swapnil.sutar@k-corp.in>

Subject: RE: In competency of work at TRV allocated Project.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Santosh,

Please see the updated NT Item BOQ specification as we discussed today with rate, Please verify the detail BOQ and Give an additional PO as we discussed

Thank You

Regards NASEEHUL ISLAM.N.N PROJECT IN-CHARGE

IMPULSE BRANDING SOLUTIONS

From: NASEEHUL ISLAM [mailto:naseehul@impulsebranding.in]

Sent: 14 June 2024 17:52

To: 'Santosh Tambe' < ; 'Stephen P' < stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in>; 'Stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in>; 'Stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in>; 'Lovejot Sekhon Kcorp' < lovejot.sekhon@k-corp.in>; 'Stephen.p@k-corp.in

'vishal.b@impulsebranding.co.in' <vishal.b@impulsebranding.co.in>

Cc: 'Shama Nair' <<u>shama.nair@travelfoodservices.com</u>>; 'Akshay Sharma' <<u>akshay.sharma@semolinakitchens.com</u>>; 'Venkat Subramanian'

<trivandrum.maintenance@travelfoodservices.com>; 'Puneeth Kumar' <puneeth.kumar@travelfoodservices.com>; 'Prakash Mistry'

'mayuri@impulsebranding.co.in' <<u>mayuri@impulsebranding.co.in</u>>; 'Nimisha Jadhav' <<u>nimisha.jadhav@travelfoodservices.com</u>>; 'Sarvesh Patil K-Corp' <<u>sarvesh.patil@k-</u>

corp.in>; 'Swapnil Sutar' <swapnil.sutar@k-corp.in>

Subject: RE: In competency of work at TRV allocated Project .

Hi Santosh,

Please see through the updated NT Item BOQ With rate, Please feel freel to Call me for any doubt and need any detail description for any item.

Thank You

Regards
NASEEHUL ISLAM.N.N
PROJECT IN-CHARGE
IMPULSE BRANDING SOLUTIONS

From: Santosh Tambe [mailto:santosh.tambe@travelfoodservices.com]

Sent: 13 June 2024 21:48

vishal.b@impulsebranding.co.in

Cc: Shama Nair <<u>shama.nair@travelfoodservices.com</u>>; Akshay Sharma <<u>akshay.sharma@semolinakitchens.com</u>>; Venkat Subramanian

<<u>trivandrum.maintenance@travelfoodservices.com</u>>; Puneeth Kumar <<u>puneeth.kumar@travelfoodservices.com</u>>; Prakash Mistry

 $<\!\!\underline{\text{nimisha.jadhav@travelfoodservices.com}}\!\!>; Sarvesh Patil K-Corp <\!\!\underline{\text{sarvesh.patil@k-corp.in}}\!\!>; 'Swapnil Sutar' <\!\!\underline{\text{swapnil.sutar@k-corp.in}}\!\!>; 'Swapnil Sutar' <\!\!\underline{\text{swapnil.sutar@k-corp.in}}\!>; 'Swapnil Sutar' <\lambda Sutar' <\$

Subject: RE: In competency of work at TRV allocated Project .

Dear Naseehul,

As conveyed to you today morning by Venkat we need the measurement sheet for the works completed for Merlot Lounge till date by tomorrow morning 11.00 am as per the PO given , as it has to be reviewed by the management on urgent basis , we do not accept any delay in the timeline or excuse for the same .

Regards Santosh TAMBE

From: NASEEHUL ISLAM <naseehul@impulsebranding.in>

Sent: 11 June 2024 22:21

To: Santosh Tambe < santosh.tambe@travelfoodservices.com; 'Stephen P' < stephen.p@k-corp.in); Lovejot Sekhon Kcorp < lovejot.sekhon@k-corp.in); vishal.b@impulsebranding.co.in

Cc: Shama Nair <shama.nair@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Venkat Subramanian

<trivandrum.maintenance@travelfoodservices.com>; Puneeth Kumar puneeth.kumar@travelfoodservices.com; Prakash Mistry

<nimisha.jadhav@travelfoodservices.com</p>
; Sarvesh Patil K-Corp <sarvesh.patil@k-corp.in</p>
; 'Swapnil Sutar' <swapnil.sutar@k-corp.in</p>

Subject: RE: In competency of work at TRV allocated Project .

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Santhosh,

Please find my replies on your comment,

- 1. This is a Refurbishment Lounge were in 8 items were hardly to be done: As BOQ all the 16 items we considered as Emergency only.
- 2. The works started on 24/5/24 and till date we are struggling to complete works 19 days, where in the initial planning was for 10 days: As you said is correct we started the work at 24/05/24 same day as with your discussion we were planned do Transporting Furniture out side and dismantling of Floor, Electrical Switch and Socket Checking but on the same day morning Mr. Venkitesh told us to hold transporting the Furniture as from our schedule was changed and after also we have given you Mail for NT Item, and Given you a reminder to Respond on our mail by both ways call and mail that you can check. But last time with Vishal sir, Santhosh Sir, me were in a conference call and by your verbal communication we started the work from Monday. There also Some Mistakes were carried that BOQ and Drawing Furniture Materials Mentioned was Two. For that confirmation if you check the whatsapp Message of Venkitesh about the material change you can see the reply takes how many days.
- 3. Our Site engineer Venkat was pushing for works but your team members support was nil, Naseehul use to keep in moving from T1 to T2 attending Adani meets with Venkat chasing him. We have already placed a Site Supervisor From starting he was managing the site as my Command. Also For T2 and T1 You have provided a pass it don't have access to all area were currently working so each time I visit to Domestic I had a issue to change my Pass each time. it doesn't mean we are not interested in this work.
- 4. Till date what is completed are, Floor removing, Primer on wall, Electrical wiring partial and switch socket, counter strip light, counter door hinges replaced on Friday 7/6/24, table leg painting, pest control. 70% of work we have done as you said and if you see the Chair Polishing there is already a NT Work to change the Foam and Rexin, Switch Socket new providing, Case and Cape providing, Toilet Light, Sanitary Fixtures Fixing, Main Door Maintanance, Pesticide Treatment its all

- are were NT item Which Should Completed Before Other main BOQ item Finish. But till you saying NT is not Confirmed yet. Parellelly we have mentioned you only servery Counter in there in the BOQ but shelves drawing you shared also we started as your verbal Communication.
- 5. Balance are Sofa and chairs refurbishment with leaterlite the sofas was shifted to work place on 6/6/24 after me walked in and pushed for the same, where in the leaterlite sample received on Sunday 9/6/24 afternoon and approved on same day evening but still no work progress update. First Venkitesh Sir said to make Rexin with Cloth that's why we submitted Samples on 7/6/24 but after as he said that you need Rexin for the Covering we have given you the photographs on same day you can check it on the whatsapp if you want I will share it in another mail but as you said you want that in hand we taken Sunday the sample and got Approved. It doesn't mean we done it because you pressured because on the first day we have started the work we submitted 9 items samples submitted and got approved.
- 6. The initial floor suggested by Prakash is time consuming with 15- 21 days of delivery time discussion on Friday , so it was clearly conveyed to Naseehul to give the sample of material available in market and will get it approved by prakash on top priority but till date no samples have been shared with catalogue . Please check with venkitesh we have given him 3 brand samples and two items were we given him as a hard Sample and one by name and photo. Then how could you say we didn't
- 7. Additional items BOQ was incomplete which was asked to be shared around 3/6/24 but still not given to send it for PR / PO: It I am accept, but we didn't stop to do the NT but last your team told without PO NT will not be Billed is was a problem we faced. You told me the NT will take Approve parellelly don't wait for that, but I belived in your words and we started.
- 8. Base Kitchen was planned to support the Lounge on 6/6/24 the same planning was shared with Kiran, Khurshid, Naseehul and briefed about the works but till date no BOQ no works. Sir for each work there is a Manual which we want to Obey, no work can be started with a single day by saying start from tomorrow, as you know there we need a time to make BOQ, And team for the work, Advance, etc as I clearly said you we want time. but you again and again said to start it from next day when we discussed about the work.
- 9. WE have already crossed the time line of opening i.e. 9 days and are making a business loss of 1.5lc per day same conveyed to Impulse but no seriousness of completion. Each work there it needed a schedule that We have already shared you the Schedule From first but you haven't given a reply on it, But on our first meeting you just write and give us to finish the work early as you said date it we can't accept. There we had told you the certain Wooden flooring need a minimum 15 days to reach here but as you said to purchase any local available material which can be deliver same day so we cancel the order as you select a colour we have given order to that material but later your design team hold to Carry with first Approved, again we tried to reach the cancelled vendor but their load was dispatched due to cancelation he told he will dispatch it in his next load. What we do??
- 10. On the day I reached the site on 5/6/24 not even a single docket was available on site, I asked Nassehul to get A3 prints urgently for reference which he bought on the next day but are missing from the site and he is carrying with him. I accept it but it dosnt mean we have done any mistake in the Site.
- 11. I provided clear deadlines to him which was shared with Kiran and Khursid and all accepted for the dates, attached herewith, but still negligence in achieving the same. We didn't accepted it because each we have given you a schedule from our side also. We have managed to do work as per only, if you come to say finish it in 3 days how it is possible.
- 12. Today Bar unit work carpentry work is happening on the site that too with no site docs, when asked they are with engineer and he is carrying it, the carpenters are working with out safety with out safety shoes, Helmet, PE jacks, team ADANI saw the status and asked to immediately stop the work with warning given to Venkat. Accepted but we will not repeat it again or before.
- 13. Same issues are also been faced with T2 Floor demolition: For here we have clearly informed him many times with Mr. Venkitesh and in group also, In a single day minimum 4 times CISF stopping our work due to heavy sound but he replied that it happened. And in previous time he have given us a drawing that 950sqft was there to dismantled but after You said we understand all the area is want to dismantle only the drawing area having priority it he also was not aware about it, Whatever We were carrying the work day and night 13/06/24 is the last day we are committing, it will be finished.

We are here for doing work only but the major is we need time to schedule and arrange Team, as you check our phone calls from the starting how many times I have called you about seeing the site during we got BOQ. I think around 15 times with you and Venkitesh, due to some dis- coordination we could not enable to see the work before.

Thank You

Regards
NASEEHUL ISLAM.N.N
SITE IN-CHARGE
IMPULSE BRANDING SOLUTIONS

From: Santosh Tambe [mailto:santosh.tambe@travelfoodservices.com]

Sent: 11 June 2024 17:52

To: 'Stephen P' <stephen.p@k-corp.in>; Lovejot Sekhon Kcorp <lovejot.sekhon@k-corp.in>; vishal.b@impulsebranding.co.in; naseehul@impulsebranding.in

Cc: Shama Nair <<u>shama.nair@travelfoodservices.com</u>>; Akshay Sharma <<u>akshay.sharma@semolinakitchens.com</u>>; Venkat Subramanian

<trivandrum.maintenance@travelfoodservices.com>; Puneeth Kumar <puneeth.kumar@travelfoodservices.com>; Prakash Mistry

<<u>nimisha.jadhav@travelfoodservices.com</u>>; Sarvesh Patil K-Corp <<u>sarvesh.patil@k-corp.in</u>>; Swapnil Sutar <<u>swapnil.sutar@k-corp.in</u>>

Subject: FW: In competency of work at TRV allocated Project .

Dear All,

Please find my replies below .

- 1. This is a Refurbishment Lounge were in 8 items were hardly to be done
- 2. The works started on 24/5/24 and till date we are struggling to complete works 19 days, where in the initial planning was for 10 days
- 3. Our Site engineer Venkat was pushing for works but your team members support was nil, Naseehul use to keep in moving from T1 to T2 attending Adani meets with Venkat chasing him
- 4. Till date what is completed are , Floor removing , Primer on wall , Electrical wiring partial and switch socket , counter strip light , counter door hinges replaced on Friday 7/6/24 , table leg painting , pest control
- 5. Balance are Sofa and chairs refurbishment with leaterlite the sofas was shifted to work place on 6/6/24 after me walked in and pushed for the same, where in the leaterlite sample received on Sunday 9/6/24 afternoon and approved on same day evening but still no work progress update
- 6. The initial floor suggested by Prakash is time consuming with 15- 21 days of delivery time discussion on Friday, so it was clearly conveyed to Naseehul to give the sample of material available in market and will get it approved by prakash on top priority but till date no samples have been shared with catalogue.
- 7. Additional items BOQ was incomplete which was asked to be shared around 3/6/24 but still not given to send it for PR / PO
- 8. Base Kitchen was planned to support the Lounge on 6/6/24 the same planning was shared with Kiran , Khurshid , Naseehul and briefed about the works but till date no BOQ no works .

- 9. WE have already crossed the time line of opening i.e. 9 days and are making a business loss of 1.5lc per day same conveyed to Impulse but no seriousness of completion
- 10. On the day I reached the site on 5/6/24 not even a single docket was available on site, I asked Nassehul to get A3 prints urgently for reference which he bought on the next day but are missing from the site and he is carrying with him
- 11. I provided clear deadlines to him which was shared with Kiran and Khursid and all accepted for the dates, attached herewith, but still negligence in achieving the same.
- 12. Today Bar unit work carpentry work is happening on the site that too with no site docs, when asked they are with engineer and he is carrying it, the carpenters are working with out safety with out safety shoes, Helmet, PE jacks, team ADANI saw the status and asked to immediately stop the work with warning given to Venkat
- 13. Same issues are also been faced with T2 Floor demolition.

I myself, Puneeth, venkat has been supporting the team by all means for approval and completion but no mutual response from Impulse team

Regards Santosh TAMBE

From: NASEEHUL ISLAM <naseehul@impulsebranding.in>

Sent: 11 June 2024 14:39

To: Stephen P <

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Sir,

Here we are attaching the Schedule with Existing date We have given First. For any kind of Local Brand we didn't get any approval for Wooden Flooring, it is attaching with this mail.

Thank You

Regards
NASEEHUL ISLAM.N.N
SITE – INCHARGE
IMPULSE BRANDING SOLUTIONS

From: arif@impulsebranding.in [mailto:arif@impulsebranding.in]

Sent: 08 June 2024 16:53

To: Santosh Tambe < <u>santosh.tambe@travelfoodservices.com</u>>; <u>vishal.b@impulsebranding.co.in</u>; Stephen P < <u>stephen.p@travelfoodservices.com</u>>; Lovejot Sekhon Kcorp < lovejot.sekhon@k-corp.in>; NASEEHUL ISLAM < naseehul@impulsebranding.in>

Cc: Shama Nair <shama.nair@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Puneeth Kumar

<puneeth.kumar@travelfoodservices.com>; Venkat Subramanian <trivandrum.maintenance@travelfoodservices.com>; mayuri@impulsebranding.co.in; Prakash Mistry
cyrakash.mistry@travelfoodservices.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Sarvesh Patil K-Corp <sarvesh.patil@k-corp.in>; Trupti Dalvi
<trupti.dalvi@travelfoodservices.com>; Nimisha Jadhav <nimisha.jadhav@travelfoodservices.com>; Suraj Kumbhar@travelfoodservices.com>; Abdul
Rehman abdul.rehman@travelfoodservices.com; Ramendra Singh ramendra.singh@semolinakitchens.com; Sitaram Mistry sitaram.mistry@travelfoodservices.com>
sunject: Re: In competency of work at TRV allocated Project">nonject: Re: In competency of work at TRV allocated Project.

Dear Stantosh,

Correcting Mayuri's Email id. Also Looping <u>@NASEEHUL ISLAM</u> in this.

Regards, Arif Khan.

From: Santosh Tambe < santosh.tambe@travelfoodservices.com >

Sent: Saturday, June 8, 2024 4:45 PM

To: vishal.b@impulsebranding.co.in <vishal.b@impulsebranding.co.in>; arif@impulsebranding.in <arif@impulsebranding.in>; mayuri@impulsebranding.co.in

<mayuri@impulsebrandng.co.in>; Stephen P <stephen.p@travelfoodservices.com>; Lovejot Sekhon Kcorp <lovejot.sekhon@k-corp.in>

Cc: Shama Nair <<u>shama.nair@travelfoodservices.com</u>>; Akshay Sharma <<u>akshay.sharma@semolinakitchens.com</u>>; Puneeth Kumar

<puneeth.kumar@travelfoodservices.com>; Venkat Subramanian <<u>trivandrum.maintenance@travelfoodservices.com</u>>; Prakash Mistry

cyrakash.mistry@travelfoodservices.com; Khushbu Verma <khushbu.dayal@travelfoodservices.com; Sarvesh Patil K-Corp <sarvesh.patil@k-corp.in; Trupti Dalvi

<<u>trupti.dalvi@travelfoodservices.com</u>>; Nimisha Jadhav <<u>nimisha.jadhav@travelfoodservices.com</u>>; Suraj Kumbhar <<u>suraj.kumbhar@travelfoodservices.com</u>>; Abdul Rehman <<u>abdul.rehman@travelfoodservices.com</u>>; Ramendra Singh <<u>ramendra.singh@semolinakitchens.com</u>>; Sitaram Mistry <<u>sitaram.mistry@travelfoodservices.com</u>>

Subject: In competency of work at TRV allocated Project .

Dear Vishal / kiran,

Please find my concerns regarding the TRV works allocated to you .

- 1. It's almost 10 days the floor breaking at TRV T2 lounge is getting dragged and no final completion is happening
- 2. The refurbishment work of T1 Merlot lounge is also getting dragged with only coordination of site supervisor or engineer .
- 3 I am personally stationed in TRV since last 4 days and the progress is absolutely 0, have given the entire week planning of works to your engineer Naseehul and also shared the same with your Director Kiran but all in vain from the day 1 I landed here
- 4. No works are happening as per the plans only assurance is given
- 5, it was clearly stated with 7 days planning to finish of the work as ops has to start the business and the same is conveyed to our management but there is absolutely no seriousness towards any work start and completion

Till date, following details are still awaited from your local team members.

Additional works boq

Samples of leather for sofa and chairs

Wooden flooring delivery

Carpentery work start

- 6 let's be very clear if your team is heavily occupied with adani airport works kindly convey the same .so we can divert the works to other vendor, let's not drag it any further .If you are serious in your work projects and completion, kindly finish the works in another 6 days.
- 7. I have planned each and every details with your team like a small children been addressed but your team is taking every thing for granted, even Kiran is non responsive.

Aside stephen - with due respect we are working with the allocated vendor by purchase but if above mentioned points are delaying the works business revenue, we certainly have to rethink of the work allocation.

Kindly cancel the order and divert to another vendor locally as the team has supported earlier in all our project completion and deadline I am also doubt full about the work allocated for idli com sha at ahmbd, kindly discuss the same with vendor and if not serious, kindly divert to other vendor.

This is not professional of we are allocating the works to vendors for partnership and then chasing them like anything for completion. Thinks certainty don't work in such way.

Regards Santosh TAMBE

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