

RE: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>

Mon 1/15/2024 4:11 PM

To: Senthil Raj P <senthilraj.p@blrlounge.in>

Cc: Bangalore IT <bangalore.it@blrlounge.in>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>

Approved

Regards,

Nikhil

+91 9820171661

From: Senthil Raj P <senthilraj.p@blrlounge.in>**Sent:** 15 January 2024 16:08**To:** Nikhil Bhushan <nikhil.bhushan@travelfoodservices.com>**Cc:** Bangalore IT <bangalore.it@blrlounge.in>; Samrat Narvekar <samrat.narvekar@travelfoodservices.com>; Venu Madhav Singaraju <venu.singaraju@travelfoodservices.com>**Subject:** Re: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.**Importance:** High

Dear Nikhil,

Would request your approval on the below cost to replace the batteries for 16 back-office users. Purchase will be 50% this month and balance will be next month.

Purpose of Safal PR reference.

Best Regards,

Senthil Raj P.

Sr. Manager - IT.

BLR Lounge Services Pvt Ltd.

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For support, contact:

T1 - Help Desk : ✉ bangalore.it@blrlounge.in

Mob No. : ☎ +91 - 86575 41674

T2 - Help Desk : ✉ t2.blr@travelfoodservices.com

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IT Support processes : Please raise an incident/ticket using the links provided below.

Self Service : <https://app.assetinfinity.io/login>

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From: Rohan Choudhury <rohan.choudhury@blrlounge.in>**Sent:** Friday, December 15, 2023 2:35 PM**To:** Senthil Raj P <senthilraj.p@blrlounge.in>**Cc:** Bangalore IT <bangalore.it@blrlounge.in>**Subject:** Re: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Hi Senthil,

I will get back to you.

Thanks.

Kind Regards

Rohan Choudhury
General Manager

BLR Lounge Services Pvt Ltd

Room # 20 1st Floor Alpha 3 Building,
Kempegowda International Airport, KIAL Road,
Devanahalli, Bengaluru, Karnataka 560300.

M: 88790 10181

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From: Senthil Raj P <senthilraj.p@blrlounge.in>

Sent: 14 December 2023 23:57

To: Rohan Choudhury <rohan.choudhury@blrlounge.in>

Cc: Bangalore IT <bangalore.it@blrlounge.in>

Subject: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Dear Rohan,

Please be informed that, we been completed an audit of all end-user laptops in terms of Battery and internal & external deep analysis. Kindly find enclosed the summary of the audit.

The majority of users have concern on battery health issues due to aging factor.

We are in a position to replace those users' batteries in a phased manner, detail furnished as below.

Battery Status	Count of Model	Remarks	Cost Estimate
Excellent	13		
Fair	9	Phase 2 - Jan'24	36000
Good	7		
Poor	6	Phase 1 - Dec'23	24000

Grand Total	35		
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Description	Summary	Remarks	Cost Estimate
Nil Complaint	13		
Ethernet connector spring is damaged	11	Phased manner	33000
Left Hinge is missing	3	Immediate	1800
Right Hinge is missing	3	Immediate	1800
Panel Crack	3	No Action	
Keypad CTRL key Broken	1		
RAM / HDD Issues	1	Immediate	4000

Note : Except basic accessories rest all go with PR process.

Best Regards,

Senthil Raj P.

Sr.Manager - IT.

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