

**Re: Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.**

Rohan Choudhury &lt;rohan.choudhury@blrlounge.in&gt;

Fri 12/15/2023 2:35 PM

To: Senthil Raj P &lt;senthilraj.p@blrlounge.in&gt;

Cc: Bangalore IT &lt;bangalore.it@blrlounge.in&gt;

Hi Senthil,

I will get back to you.

Thanks.

Kind Regards

**Rohan Choudhury**  
**General Manager****BLR Lounge Services Pvt Ltd**Room # 20 1st Floor Alpha 3 Building,  
Kempegowda International Airport, KIAL Road,  
Devanahalli, Bengaluru, Karnataka 560300.

M: 88790 10181

[www.travelfoodservices.com](http://www.travelfoodservices.com)**From:** Senthil Raj P <senthilraj.p@blrlounge.in>**Sent:** 14 December 2023 23:57**To:** Rohan Choudhury <rohan.choudhury@blrlounge.in>**Cc:** Bangalore IT <bangalore.it@blrlounge.in>**Subject:** Re:- PM - Laptop Health Report | 3490 Series | Aging 4.6 Yrs.

Dear Rohan,

Please be informed that, we been completed an audit of all end-user laptops in terms of Battery and internal &amp; external deep analysis. Kindly find enclosed the summary of the audit.

The majority of users have concern on battery health issues due to aging factor.

We are in a position to replace those users' batteries in a phased manner, detail furnished as below.

Battery Status	Count of Model	Remarks	Cost Estimate
Excellent	13		
Fair	9	Phase 2 - Jan'24	36000
Good	7		
Poor	6	Phase 1 - Dec'23	24000
<b>Grand Total</b>	<b>35</b>		

Description	Summary	Remarks	Cost Estimate
Nil Complaint	13		
Ethernet connector spring is damaged	11	Phased manner	33000
Left Hinge is missing	3	Immediate	1800
Right Hinge is missing	3	Immediate	1800
Panel Crack	3	No Action	
Keypad CTRL key Broken	1		
RAM / HDD Issues	1	Immediate	4000

Note : Except basic accessories rest all go with PR process.

Best Regards,

**Senthil Raj P.**

Sr.Manager - IT.

BLR Lounge Services Pvt Ltd.

☎ +91 - 9789079708 | 🌐 [www.travelfoodservices.com](http://www.travelfoodservices.com)

For support, contact:

Email : ✉ [bangalore.it@blrlounge.in](mailto:bangalore.it@blrlounge.in)

Contact No. : ☎ +91 - 8657541674

IT Support processes : Please raise an incident/ticket using the links provided below.

Self Service : <https://app.assetinfinity.io/login>

Disclaimer : Minimal IT Support to be provided without incidents raised.