

Trupti Dalvi

From: Irfan Sayed
Sent: 07 September 2024 10:16
To: Trupti Dalvi
Cc: Divesh Tripathi; Suraj Kumbhar; Urmila Jadhav; Nimisha Jadhav; Prakash Mistry; Akshay Sharma
Subject: LKO-T3-CCTV requirements for Nescafe & Boarding Bites - P02 & 06

Importance: High

Dear Trupti

Please upload PR for below CCTV requirements for Nescafe & Boarding Bites – P02 & 06 as per details below.

Nescafe			
Sl. No.	Required Item Detail	Make	Qty.
1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	3
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	30 Meters
Boarding Bites-02			
Sl. No.	Required Item Detail	Make	Qty.
1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	2
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	20 Meters.
Boarding Bite-06			
Sl. No.	Required Item Detail	Make	Qty.
1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	3
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	20 Meters

Regards,
Irfan

From: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Sent: Friday, September 6, 2024, 6:44 PM

To: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR - Reminder

Dear Irfan Sir,

Still CCTV installation work pending at 2 outlet , due to non-availability of CCTV theft incidents happening in outlet . Please try to resolve this issue ASAP.

Regards

Gulab Soni

From: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Sent: Tuesday, August 20, 2024 6:56 PM

To: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR - Reminder

Dear Irfan Sir,

As per Discussed with you kindly find the attached PPT issue of CCTV at all outlet, As per trail mail kindly find the below Details of required CCTV item of 3 outlet , Where CCTV is not installed yet.

Nescafe			
Sl. No.	Required Item Detail	Make	Qty.
1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	3
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	
Nic Honestly Crafted (Nic Ice Creem)			
Sl. No.	Required Item Detail	Make	Qty.
1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	2
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	
Boarding Bite-01			
Sl. No.	Required Item Detail	Make	Qty.

1	4 CH DVR 5 MP Hikvision	Hikvision	1
2	Hard Disk 4 TB	Seagate/ WD	1
3	Dome Camera	Hikvision 5MP	3
4	SMPS Camera Power Supply 10 AMP	CP Plus	1
5	1 U DVR Rack with PDU and Hardware Packet	-	1
6	VNC & DC Connector	Hikvision 5MP	1
7	CCTV Wire 4+1	-	

Thanks & Regards
Gulab Soni

From: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Sent: Thursday, August 15, 2024 10:49 PM

To: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR - Reminder

Importance: High

Dear Gulab

Details awaited at your end as per trail mail.

Regards,
Irfan

From: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Sent: Sunday, August 11, 2024 9:58 PM

To: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Gulab

As discussed, find revert as per your queries.

- Bording bites Domestic CCTV installation not completed yet. **CCTV BOQ removed from contractors work from Stephen end on the same.. as discussed, shared the requirements of the same for further PR raise to do the needful.**
- Nescafe CCTV installation work not completed yet. **Nescafe is done from Brand end and CCTV is not under their contractor scope, I have already spoken to brand they are refusing to do the same. as discussed share BOQ for the same for further PR raise.**
- Most outlet cameras are experiencing video blur due to the use of the Normal VNC connector on CAT 6 cable. Need to be change. **Whatever issues highlighted from your end is already done, as discussed ask team to check and confirm for any further concerns.**
- There is no single DVR & Wire proper fix. These need to be fixed. Also, the location of all the cameras will also have to be changed. **It is not a part of BOQ so whatever in BOQ is executed. No changes will be done for CCTV location as its already done as per approved layouts, if anything is not as per approved layout then tell us, will do the needful.**

Regards,
Irfan

From: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Sent: Saturday, August 3, 2024 1:15 PM

To: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Irfan Sir,

As discussed, CCTV installation work of 2 outlets is not completed yet. You are requested to please resolve the issue ASAP. Please find the attached PPT.

- Bording bites Domestic CCTV installation not completed yet
- Nescafe CCTV installation work not completed yet .
- Most outlet cameras are experiencing video blur due to the use of the Normal VNC connector on CAT 6 cable. Need to be change.
- There is no single DVR & Wire proper fix. These need to be fixed. Also, the location of all the cameras will also have to be changed.

Sir, you are requested to kindly handover the CCTV assets to me once. Like That –

S.No.	Outlet's Name	Total Number of Camera	DVR/ NVR Port	DVR/NVR Make	DVR/NVR Model	DVR Model	HDD	Total Number Of HDD	HDD Make	Remark
1	Nescafe	4	4	ABCD	ABCD	ABCD	1	1	ABCD	

Regards

Gulab Soni

From: Khushbu Verma <khushbu.dayal@travelfoodservices.com>

Sent: Tuesday, June 25, 2024 12:10 PM

To: Gulab Chand Soni <gulab.soni@semolinakitchens.com>; Irfan Sayed <irfan.sayed@travelfoodservices.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Gulab Soni

As discussed with you PF enclosed no. of lan ports needed for DVR for CCTV for the outlets at Lucknow airport.

Regards

Khushbu

From: Gulab Chand Soni <gulab.soni@semolinakitchens.com>

Sent: 22 June 2024 15:00

To: Irfan Sayed <irfan.sayed@travelfoodservices.com>

Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>

Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Irfan Sir ,

CCTV work is still not completed, we are facing a lot of problems due to lack of CCTV cameras.

- Main store CCTV camera DVR not available so Camre not working from opening.
- Nescafe CCTV installation work not completed yet .

- Most outlet cameras are experiencing video blur due to the use of the Normal VNC connector on CAT 6 cable. Need to be change.
- There is no single DVR & Wire proper fix. These need to be fixed. Also, the location of all the cameras will also have to be changed.
- Guest complaints also cannot be verified due to the absence of a CCTV camera.

Sir, I am constantly taking follow up, but the issue has not been resolved yet. Due to lack of camera in the main store, the short & excess of the stock cannot be verified. Sir, if any incident happens then who will take responsibility for it.

Sir, according to Mr. Divesh, due to non-payment to the vendors, no vendor is ready to work. Request to you kindly closed ASAP.

Regards
Gulab Soni

From: Gulab Chand Soni
Sent: Thursday, June 6, 2024 12:28 PM
To: Irfan Sayed <irfan.sayed@travelfoodservices.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>
Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Irfan Sir ,

Kindly update.....

Regards
Gulab Soni

From: Gulab Chand Soni
Sent: Monday, May 27, 2024 2:33 PM
To: Irfan Sayed <irfan.sayed@travelfoodservices.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Sri Prakash Dubey <Sriprakash.dubey@semolinakitchens.com>
Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Irfan Sir,

Any update regarding CCTV, installation pending work. We are facing a lot of problems due to non-availability of CCTV cameras. Still in main storeroom CCTV not available . Please do the needful.

Regards
Gulab Soni

From: Irfan Sayed <irfan.sayed@travelfoodservices.com>
Sent: Monday, May 13, 2024 3:53 PM
To: Khushbu Verma <khushbu.dayal@travelfoodservices.com>; Prakash Mistry <prakash.mistry@travelfoodservices.com>; Gulab Chand Soni <gulab.soni@semolinakitchens.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>; Divesh Tripathi <divesh.tripathi@semolinakitchens.com>; Antim Sharma <antim.sharma@semolinakitchens.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>
Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow _ SRF to be done for additional data connectivity for CCTV DVR.

Dear Khushbu

As discussed, raised SRF form for all outlets for additional connectivity for CCTV DVR for LKO-T3-Outlets.

Dear Gulab

As discussed, some stores cabling is not possible where we can lay open cable as routing is not possible.. fyi..

Regards,
Irfan

From: Gulab Chand Soni <gulab.soni@semolinakitchens.com>
Sent: Sunday, May 12, 2024 6:33 PM
To: Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Irfan Sayed <irfan.sayed@travelfoodservices.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>
Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow

Dear Sir,

Still CCTV Installation work not completed. Due to lack of CCTV cameras, unauthorized food consumption is increasing Most of the incidents are happening in Masala Kitchen outlets, AJ Kitchen , Cafeccino and Subway outlets. After observation of RA official , the staff (senior and junior) say that they are doing 10-11 hours of duty and can at least eat food. Sir kindly look in this.

Regards
Gulab Soni

From: Gulab Chand Soni
Sent: Friday, May 3, 2024 7:53 PM
To: Ravindra Kumar Singh <ravindra.singh@semolinakitchens.com>; Irfan Sayed <irfan.sayed@travelfoodservices.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; RA Lucknow <ra.lucknow@semolinakitchens.com>
Subject: RE: Pending CCTV installation work of operational outlet at SKPL Lucknow
Importance: High

Dear Sir,

Still CCTV Installation work not completed. Due to which a lot of unwanted activity happen in some outlet.

- Unauthorized consumption of food by employees..
- During cash audit short amount found in cash till.
- Bill void
- Food item given to another staff, but NC Bill not punched in system.
- Stock transfer store to store but document (IUT) not made properly.
- Unable to verify spoilage report with the CCTV.
- Unable to verify guest complaint by CCTV.

@Irfan Sayed –

- Sir, please provide LAN cable for each DVR so that we can access CCTV online.
- There is no single DVR & Wire proper fix. These need to be fixed. Also, the location of all the cameras will also have to be changed.
- Urgent Required CCTV for main store.
Pitcher of installed DVR .



Thanks & Regards
Gulab Soni

From: Gulab Soni
Sent: Saturday, April 20, 2024 2:25 PM
To: Ravindra kumar singh <ravindra.singh@semolinakitchens.com>
Cc: Pirooz Balsara <pirooz.balsara@travelfoodservices.com>; Akshay Sharma <akshay.sharma@semolinakitchens.com>; Irfan Sayed <irfan.sayed@travelfoodservices.com>
Subject: Pending CCTV installation work of operational outlet at SKPL Lucknow

Dear Sir ,

As per discussion with you Please find the attached Pending CCTV installation work of operational outlet . Total of 7 outlets are operational but only 2 outlets have cameras installed.

- There is a CCTV camera installed in the main store room, but it is not working.
- Neither DVR has an internet cable(lane cable). Each DVR requires an Internet cable for online access.
- Need to change the location of some cameras.

Detail:-

Sl. No	Outlet Name	Total no of camera installed	Total Required Camera	Required Additional CCTV detail	Camera Type	Location	Remark
1	Cafeccino	2	6	1	Dome 5MP	Guest Seating Area	Pending
				1	Dome 5MP	Guest Seating Area	Pending
				1	Dome 5MP	Guest Seating Area	Pending
				1	Dome 5MP	Billing Pos	Pending
2	Subway	0	4	2	Dome 5MP	Billing Pos & Outlet	Pending
				2	Dome 5MP	back area (Diswash)	Pending
3	AJ 1881 (AJ Kitchen)	0	6	3	Dome 5MP	Guest Seating Area	Pending

				1	Dome 5MP	Billing Pos	Pending
				2	Dome 5MP	Kitchen	Pending
4	Masala Kitchen	0	4	2	Dome 5MP	Billing Pos & Outlet	Pending
				2	Dome 5MP	Guest Seating Area	Pending
5	Third Wave Coffee	0	4	1	Dome 5MP	Billing Pos	Pending
				3	Dome 5MP	Counter & guest Seating area	Pending
6	Chaipoint	2	0	0	Dome 5MP	-	Need To change Location
7	Nescafe	0	2	2	Dome 5MP	Billing Pos & Outlet	Pending
8	Flying bites	5	6	1	Dome 5MP	For counter	Pending
9	Store room	3	6	3	Dome 5MP	Store room	Not a single camera is working in tha store room.

Regards
Gulab Soni

•