

## Sowri Raja

**From:** M Ramesh <rameshm@vutvs.com>  
**Sent:** 01 February 2024 18:29  
**To:** Sowri Raja  
**Cc:** VU Televisions; Samiksha Ghanekar; Mumtaz Begum; Saeeda Ansari; Rathina Sabapathy; Vijayakumar S; aarti.kanitkar@vutvs.com; Selva Kumar; Kumar V; manjari@vutvs.com; Karthick K  
**Subject:** Re: VU LED TV not working

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## Greetings from VU Technologies!!

Dear Sir,

As discussed, Kindly refer to VU Service Call no.VU1424436 and your TV Display Scratches & Centre Marking issue, the panel replacement charges is as under:

**Price for LED 43GloLED Panel Replacement charges - Rs.18,000/-**

**Stock :** Ex-stock (Subject to availability)  
**Payment :** 100% Advance payment through our banker  
**Delivery:** 10 Days from the date of payment  
**Warranty:** 60 Days  
**Validity :** 7 Days.

**Faulty unit to be returned to us:**

VU Account Bank Details:

**Account Name :** VU TECHNOLOGIES PVT LTD.  
**Bank Name :** ICICI BANK LIMITED.