**ANNUAL NON COMPREHENSIVE PREVENTIVE MAINTENANCE AGREEMENT**

**SCOPE OF WORK**

**Inclusions:**

* Unlimited Breakdown calls.
* Quarterly Preventive Service & Regular Health Check Ups visit 4 times a year
* Service Visit shall include of:
* Calibration of Equipment.
* Cleaning and de-scaling equipment (Descaler provided by TFS).
* Care and Cleaning training of users
* Check & Maintain of all electrical & mechanical parts
* Test of all unit functions
* Software Update
* Spare Parts service and installation if required (Parts cost are not included).
* Visit charges, Travel Charges is all inclusive for attending break down calls, replacement of spares, installation of spares, inspection of equipment etc.

**Exclusions:**

* Any spares / consumables required for repair, replacement to have the equipment in working condition would be supplied on cost.
* External damage to equipment, fittings.
* Any damage by Rodents, Cockroaches and vermin not covered in this AMC.

Service Time: 09:00am to 06:00pm weekdays. Exclude Sunday and holidays.

**Payment Term:**

Quarterly advance.