

## Quotation for Non-comprehensive Maintenance Contract:

Customer Name: Semolina Kitchen Pvt Ltd.

Phone Number (R) :

Customer Address: Mumbai T1 Airport

Phone Number (M) :

Phone Number (O) :

Email Id :

Period of Contract	One Year from the date of contract	
Extended		

Sr.No.	Item Description	Qty.	Charges
1	04 Channel DVR.	02	1600/-
2	08 Channel DVR.	07	7700/-
3	HD/Analog or Bullet/Dome Cameras.	62	24800/-
4	CCTV Accessories.		5000/-
	<b>Total</b>		<b>39100/-</b>
	<b>SGST@ 9%</b>		<b>3519/-</b>
	<b>CGST@ 9%</b>		<b>3519/-</b>
	<b>Grand Total</b>		<b>46138/-</b>

**Maintenance charges are payable at every Quarterly against Invoice.**

**No claim for refund will be entertained at any time for any reason whatsoever.**

## **1. SCOPE OF SERVICE:**

- Telenetwork agrees to provide the following service to keep the system in good working condition as per Telenetwork office hours. Monday To Saturday, excluding holidays.
- The customer will intimate to Telenetwork a date as per their convenience on which preventive maintenance will be carried out. A frequency of once in every three month is recommended.  
Telenetwork agrees to provide the following services in respect of the system described in Annexes A:
  - a) Attending to minor and major breakdowns.
  - b) Periodical preventive maintenance once in every three months.
  - c) Maintenance of system user data
  - d) Engineer visit will twice in every month.
  - e) On call visit will be there within 24 working hours.

The above services shall, at Telenetwork sole discretion, which shall not be disputed by the Customer, be provided either directly by Telenetwork own service staff or through its duly authorized sub-contractors.

## **2. TERMS:**

- This agreement is valid for a period of one year starting from the date specified and shall be renewed before expiry for a further period of one year and so on , unless specifically terminated by either party, on giving Telenetwork three months written notice prior to expiry of contract period.
- Repairs necessitated by damage resulting from accidents, wrong usage, improper earthing, variations of mains voltage beyond normally accepted limits will have to be paid separately.
- Customer shall not directly or indirectly connect all or any additional attachments features or devices to the equipment without prior written console of Telenetwork.
- The customer may adequately insure system and media against all risk including fire, floods etc.

### **3. Period of maintenance service availability:**

- Maintenance service will be rendered only during Telenetwork's working hours and on Telenetwork's working days.

### **4. Revision of Maintenance Charges:**

- The above maintenance is valid for this particular contract only. In case of renewal of the AMC contract, the new charges will however depends on prevailing rates at that times. Within period of this contract, no additional charges will be levied on the customer either due to rise in components prices or due to any reason.
- Changes or enhancement in the system may result. in an adjustment of maintenance charges and shall be payable from the date of installation of the features.

### **5. Change in Location:**

- During the period of maintenance agreement in force, the system shall be relocated by Telenetwork personnel only. In the case of relocation of the system, Telenetwork shall charges for the relocation and complexities involved in shifting the system.
- Telenetwork has the right to revise the maintenance charges depending upon the new location. A minimum charge of Rs. 250.00 will be levied.

### **6. Limitation of Liability:**

Liability of Telenetwork under this agreement does not extend to or survive in the following cases :

- Major upgrading of the system. Any work external to the machine, such as maintenance of non-Telenetwork attachment, accessories etc.
- Repair of malfunction or damage due to accident, misuse, abuse, transportation, neglect, failure of or of non standard electrical power, air conditioning or parts.
- Work due to alterations in the machine by person other than Telenetwork personnel.

## **7. Force Majuro:**

- Neither buyer or seller shall be liable to the other delay in or failure of the performance of their obligation due to contingencies or circumstances beyond their reasonable control such as :
  - Natural phenomena including, but not limited to, whether conditions, floods, drought, earthquakes and epidemics.
  - Accidents or disruption, but not limited to fire, explosions, breakdown of essential machinery of equipment, power and water shortages.

## **8. General Provisions:**

This agreement shall super cede any and all previous communication either written or oral and the provision herein contained shall not be committed, added to or amended in any manner except in writing and signed by both parties.

## **9. Subject to Mumbai Jurisdiction Only:**

**GST No. - 27BTOPP4792A1ZB**

**For Telenetwork-**

Yours truly,

Prashant Panchal.

T1- SKPL Cameras & DVR Status Details (Domestic Airport) 12-08-2024.

Sr No.	Outlets (Arrival Lanside)	IP Address	Cameras	DVR	Channel	Dome	Alba	HD	Bullet	Hikvision	Hard Disk Details	AMC/New Installation Status
1	Naturals	10.10.20.51	6	Hikvision	8					7	8 TB	AMC
2	Masala Kitchen	10.10.20.208	8	Hikvision	8					8	2 TB	AMC
3	Shawarma Shacks	10.10.20.210	4	Hikvision	4					4	1 TB	AMC
4	Joshh	10.10.20.218	8	Hikvision	8					8	8 TB	AMC
5	Burger Tacos	10.10.20.220	4	Hikvision	4					4	1 TB	AMC
6	Raju Omlet	10.10.20.222	8	Hikvision	8					8	8 TB	AMC
7	Donna Italia	10.10.20.223	8	Hikvision	8					8	8 TB	AMC
8	Nourish	10.10.20.231	8	Hikvision	8					8	8 TB	AMC
9	Madras Coffee House	10.10.20.232	8	Hikvision	8					8	8 TB	AMC

Sr No.	Outlets (Terminal 1B)	IP Address	Cameras	DVR	Channel	Dome	Alba	HD	Bullet	Hikvision	Hard Disk Details	AMC/New Installation Status
1	Cafeccino Exp / Coffee & More 1B / Mumbai Se Cart 1B Arr	192.168.1.239	8	Hikvision	8	4	-	-	-	-	2 TB	New Installation
2	Cafeccino 1B	192.168.1.206	3	Hikvision	4			3			500 Gb	New Installation
3	Aamcha Katta / Idli.Com 1B Sha / Mumbai Se 1B / MOD	192.168.1.219	8	Hikvision	8	2	-	-	-	4	4 TB	New Installation
4	Mumbai Snacks	192.168.1.227	1	Zicom	4			1				New Installation

Sr No.	Outlets (Terminal 1C)	IP Address	Cameras	DVR	Channel	Dome	Alba	HD	Bullet	Hikvision	Hard Disk Details	AMC/New Installation Status
1	Food Court (Cafeccino 1C & Pasta Station)	192.168.1.207	8	Hikvision	8	1				7	4 TB	New Installation
2	CCD A7-A8	192.168.1.202	8	Hikvision	8			1			2 TB	New Installation
3	Idli.Com 1C/ Curry Kitchen	192.168.1.225	7	Hikvision	8	6	1				2 TB	New Installation
4	CBTL	192.168.1.220	4	Zicom	4	3			1		2 TB	New Installation
5	Back Office	192.168.1.205	8	Zicom	8	1		4			1 TB	New Installation
6	Dominos	192.168.1.242	8	Hikvision	8						2 TB	Already New Installation
4	KFC	192.168.1.222	6	Zicom	16			6			1 TB	New Installation
7	Flying Bites	192.168.1.223	1	Zicom	4	1					500 Gb	New Installation

*New installation.*  
 \* 16 Chanel DVR = 1  
 \* 8 Chanel DVR = 7  
 \* 4 Chanel DVR = 4  
 \* Cameras = 70

Amc  
 \* 4 Chanel DVR = 2  
 \* 8 Chanel DVR = 7  
 \* Cameras = 62

*Chd*  
 ✓  
 ✓ 10/8/2024  
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