

RE: JOP Tab No -3 Screen which is damage

Sudhir Arora <Sudhir.Arora@Travelfoodservices.com>

Mon 6/3/2024 1:58 PM

To: Sunil V <sunil.v@travelfoodservices.com>; Senthil Raj P <senthilraj.p@blrlounge.in>
 Cc: T2 BLR IT <t2blr.it@travelfoodservices.com>; T2 BLR RA <t2blr.ra@travelfoodservices.com>; Tachhlim Sarkar <tachhlim.s@travelfoodservices.com>; Rajeev T <rajeev.t@blrlounge.in>; Joseph Raj <joseph.raj@travelfoodservices.com>; Sajith Karunan <Sajith.k@blrlounge.in>; Rupesh Sharma <rupesh.s@travelfoodservices.com>

Dear Sunil,
 50% charge to outlet team
 Regards
 Sudhir

From: Sunil V <sunil.v@travelfoodservices.com>
Sent: Saturday, June 1, 2024 1:41 PM**To:** Sudhir Arora <Sudhir.Arora@Travelfoodservices.com>; Senthil Raj P <senthilraj.p@blrlounge.in>

Cc: T2 BLR IT <t2blr.it@travelfoodservices.com>; T2 BLR RA <t2blr.ra@travelfoodservices.com>; Tachhlim Sarkar <tachhlim.s@travelfoodservices.com>; Rajeev T <rajeev.t@blrlounge.in>; Joseph Raj <joseph.raj@travelfoodservices.com>; Sajith Karunan <Sajith.k@blrlounge.in>; Rupesh Sharma <rupesh.s@travelfoodservices.com>

Subject: Re: JOP Tab No -3 Screen which is damage

Dear Sudhir Sir,

Trailing Mail for your kind reference.

As discussed, Kindly advice whether it will be debited to JOP staff or bear by company.

Requesting your approval for the same.

Quote received from vendor - details are as follows

Model	Microsoft Surface Go 3
Cost of replacement new device from microsoft surface go 3	29,726.00
Team Computers Service Charges	500.00
Total Charges including charges	30226.00

Thanks & Regards,
 Sunil V
 9738222927
 Asst. Manager - IT

From: Senthil Raj P <senthilraj.p@blrlounge.in>
Sent: Friday, May 17, 2024 2:06 PM**To:** Sajan Thomas <sajan.thomas@travelfoodservices.com>

Cc: T2 BLR IT <t2blr.it@travelfoodservices.com>; T2 BLR RA <t2blr.ra@travelfoodservices.com>; Tachhlim Sarkar <tachhlim.s@travelfoodservices.com>; Rajeev T <rajeev.t@blrlounge.in>; Joseph Raj <joseph.raj@travelfoodservices.com>; Sajith Karunan <Sajith.k@blrlounge.in>; Sunil V <sunil.v@travelfoodservices.com>; Rupesh Sharma <rupesh.s@travelfoodservices.com>

Subject: Re: JOP Tab No -3 Screen which is damage

Dear Sajan,

Kindly advise whether it will be debited to JOP staff or bear by company.

Requesting your approval on the same.

Best Regards,

Senthil Raj P.

Sr.Manager - IT | BLR Lounge Services Pvt Ltd.

☎ +91 - 9789079708 | 🌐 www.travelfoodservices.com

Minimal IT Support to be provided without incidents raised

T1 - Help Desk : ✉ bangalore.it@blrlounge.in | ☎ +91 865 754 1674

T2 - Help Desk : ✉ sunil.v@travelfoodservices.com | ☎ +91 973 822 2927

For IT-related Support: Please raise an incident/ticket using the links provided below.

Self Service : [Asset Infinity](#)

From: Sajith Karunan <Sajith.k@blrlounge.in>
Sent: Tuesday, February 20, 2024 3:23 PM
To: Senthil Raj P <senthilraj.p@blrlounge.in>
Cc: Sajjan Thomas <sajan.thomas@travelfoodservices.com>; Joseph Raj <joseph.raj@travelfoodservices.com>; Jagadeesh M R <jagadeesh.m@travelfoodservices.com>; T2 BLR IT <t2blr.it@travelfoodservices.com>; Bangalore RA <bangalore.ra@blrlounge.in>; T2 BLR RA <t2blr.ra@travelfoodservices.com>; Tachhlim Sarkar <tachhlim.s@travelfoodservices.com>; Rajeev T <rajeev.t@blrlounge.in>
Subject: Fw: JOP Tab No -3 Screen which is damage

Dear Senthil,

As per the trail mail , RA has reviewed the CCTV footage of JOP outlet at T2 from 28 to 30 Jan '24, to track and identify the staff involved in the incident. However, it is difficult to identify the particular Tab which got damage, as there were 3 identical tabs in usage at the same outlet and they were handled by all available staffs in each shift including TL & Managers.

Thanks & Regards,

*Sajith Karunan
Asst. Manager (RA)
BLR Lounge Services Pvt Ltd.
KIA (T1), Bengaluru - 560 300
Mob: 98174 14620
sajith.k@blrlounge.in*

BLR LOUNGE SERVICES PVT. LTD. 

From: Senthil Raj P <senthilraj.p@blrlounge.in>
Sent: Tuesday, February 20, 2024 12:47 PM
To: T2 BLR IT <t2blr.it@travelfoodservices.com>; T2 BLR RA <t2blr.ra@travelfoodservices.com>; Bangalore RA <bangalore.ra@blrlounge.in>; Rajeev T <rajeev.t@blrlounge.in>; Jagadeesh M R <jagadeesh.m@travelfoodservices.com>
Cc: Sajjan Thomas <sajan.thomas@travelfoodservices.com>; Joseph Raj <joseph.raj@travelfoodservices.com>; Bangalore IT

<bangalore.it@blrlounge.in>

Subject: Re: JOP Tab No -3 Screen which is damage

Any findings on this.?

Best Regards,

Senthil Raj P.

Sr.Manager - IT.

BLR Lounge Services Pvt Ltd.

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For support, contact:

T1 - Help Desk : ✉ bangalore.it@blrlounge.in

Mob No. : ☎ +91 - 86575 41674

T2 - Help Desk : ✉ t2.blr@travelfoodservices.com

Mob No. : ☎ +91 - 81475 31664

IT Support processes : Please raise an incident/ticket using the links provided below.

Self Service : <https://app.assetinfinity.io/login>

Disclaimer : Minimal IT Support to be provided without incidents raised.

From: Senthil Raj P <senthilraj.p@blrlounge.in>

Sent: Wednesday, January 31, 2024 10:42 AM

To: Bangalore IT <bangalore.it@blrlounge.in>; Tachhlim Sarkar <tachhilm.s@travelfoodservices.com>; Joseph Raj <joseph.raj@travelfoodservices.com>; Rajeev T <rajeev.t@blrlounge.in>; T2 BLR RA <t2.blr.ra@travelfoodservices.com>; Bangalore RA <bangalore.ra@blrlounge.in>

Cc: Sajan Thomas <sajan.thomas@travelfoodservices.com>; T2 BLR INTL Operations <t2.blr.intloperations@travelfoodservices.com>; T2 BLR IT <t2.blr.it@travelfoodservices.com>; Jagadeesh M R <jagadeesh.m@travelfoodservices.com>

Subject: Re: JOP Tab No -3 Screen which is damage

++ T1 RA Team,

Kindy review on CCTV footage.

Best Regards,

Senthil Raj P.

Sr.Manager - IT.

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IT Support processes : Please raise an incident/ticket using the links provided below.

Self Service : <https://app.assetinfinity.io/login>

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From: Bangalore IT <bangalore.it@blrlounge.in>

Sent: Tuesday, January 30, 2024 5:22 PM

To: Tachhlim Sarkar <tachhilm.s@travelfoodservices.com>; Joseph Raj <joseph.raj@travelfoodservices.com>

Cc: Sajan Thomas <sajan.thomas@travelfoodservices.com>; T2 BLR INTL Operations <t2blr.intloperations@travelfoodservices.com>; Senthil Raj P <senthilraj.p@blrlounge.in>; T2 BLR IT <t2blr.it@travelfoodservices.com>; Jagadeesh M R <jagadeesh.m@travelfoodservices.com>

Subject: JOP Tab No -3 Screen which is damage

Dear Sarkar,

As checked over outlet JOP TAB No -3 Which is found Screen Damage.

Kindly attached reference image and video.

Please look into this and let us know how it happend.

Thanks & Regards,

Srinivasreddy,

IT - Executive,

BLR Lounge Services Private Limited,

Kempegowda International Airport Bengaluru,

KIAL Rd, Devanahalli, Bengaluru,

Karnataka 560300. ☎ +91 - 8657541674