

**RE: Malfunctioning of Chafing dish Hydraulic Mechanism**

Nikhil Rane &lt;nikhil.rane@travelfoodservices.com&gt;

Mon 06/05/2024 12:44

To: Calista Dmonte &lt;calista.dmonte@mumbailounge.in&gt;

Cc: Sanjeev Mishra <sanjeev.mishra@travelfoodservices.com>; Shashank Mahadik <shashank.mahadik@travelfoodservices.com>; Kerrsi Mistry <kerrsirusi.mistry@travelfoodservices.com>; Kamlesh Patil <kamlesh.patil@travelfoodservices.com>; Benjamin Yejman <yejman.benjamin@travelfoodservices.com>; Siddharth Raut <siddharth.raut@travelfoodservices.com>; Shama Nair <shama.nair@travelfoodservices.com>; Ashish Nagar <ashish.nagar@travelfoodservices.com>; Vivek Gawli <vivek.gawli@travelfoodservices.com>; Ravi Kuril <ravi.kuril@travelfoodservices.com>; Harshad Vidhate <harshad.vidhate@semolinakitchens.com>; Aniruddha Limaye <aniruddha.limaye@mumbailounge.in>; Sunil Ghosal <sunil.ghosal@travelfoodservices.com>; Naseer Shaikh <Naseer.shaikh@mumbailounge.in>; Lounge Maintenance <lounge.maintenance@mumbailounge.in>; Mumbai Maintenance <mumbai.maintenance@travelfoodservices.com>

Dear Team,

Please find below status of Amex lounge all chaffing dishes

Location	Total chef n dish	Working	Not working	Current status
Domestic Buffet	13	3	10	
Domestic Phase 1	4	4	0	
Loyalty lounge	6	3	3	
International East	12	8	4	
International West, Level 3	8	8	0	
International West, Level 4	8	7	1	
Amex Lounge	8	1	7	Check by maintenance team and try to fix the chaffing dishes issue all are having hydraulic mechanism issue many time the team had rectify the same by tighten the screws but this is hold for few months this time this is beyond the repairing condition so it's better to replace the faulty chaffing dishes.

Thanks &amp; Regards,

Nikhil Rane

Assistant Manager-Maintenance.

Mob: +91 8108794093

Email Id :- [nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)Website: [www.travelfoodservices.com](http://www.travelfoodservices.com)**From:** Calista Dmonte**Sent:** 06 May 2024 11:30**To:** Naseer Shaikh <Naseer.shaikh@mumbailounge.in>; Lounge Maintenance

&lt;lounge.maintenance@mumbailounge.in&gt;; Nikhil Rane &lt;nikhil.rane@travelfoodservices.com&gt;; Mumbai Maintenance &lt;mumbai.maintenance@travelfoodservices.com&gt;

**Cc:** Sanjeev Mishra <sanjeev.mishra@travelfoodservices.com>; Shashank Mahadik

&lt;shashank.mahadik@travelfoodservices.com&gt;; Kerrsi Mistry &lt;kerrsirusi.mistry@travelfoodservices.com&gt;; Kamlesh Patil &lt;kamlesh.patil@travelfoodservices.com&gt;; Benjamin Yejman &lt;yejman.benjamin@travelfoodservices.com&gt;;

Siddharth Raut &lt;siddharth.raut@travelfoodservices.com&gt;; Shama Nair &lt;shama.nair@travelfoodservices.com&gt;; Ashish

Nagar <ashish.nagar@travelfoodservices.com>; Vivek Gawli <vivek.gawli@travelfoodservices.com>; Ravi Kuril <ravi.kuril@travelfoodservices.com>; Harshad Vidhate <harshad.vidhate@semolinakitchens.com>; Aniruddha Limaye <aniruddha.limaye@mumbailounge.in>; Sunil Ghosal <sunil.ghosal@travelfoodservices.com>

**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

**Importance:** High

## REMINDER 5

Thanks & Regards,

Calista Dmonte

Sr. HSEQ - MALS|TFS – Mumbai T2 | 8446044665



**From:** Vivek Gawli <vivek.gawli@travelfoodservices.com>

**Sent:** 30 April 2024 04:13 PM

**To:** Calista Dmonte <calista.dmonte@mumbailounge.in>; Naseer Shaikh <Naseer.shaikh@mumbailounge.in>; Lounge Maintenance <lounge.maintenance@mumbailounge.in>; Nikhil Rane <nikhil.rane@travelfoodservices.com>; Ravi Kuril <ravi.kuril@travelfoodservices.com>; Mumbai Maintenance <mumbai.maintenance@travelfoodservices.com>

**Cc:** Sanjeev Mishra <sanjeev.mishra@travelfoodservices.com>; Shashank Mahadik <shashank.mahadik@travelfoodservices.com>; Kerrsi Mistry <kerrsirusi.mistry@travelfoodservices.com>; Kamlesh Patil <kamlesh.patil@travelfoodservices.com>; Benjamin Yejman <yejman.benjamin@travelfoodservices.com>; Siddharth Raut <siddharth.raut@travelfoodservices.com>; Shama Nair <shama.nair@travelfoodservices.com>; Ashish Nagar <ashish.nagar@travelfoodservices.com>

**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

Dear Team,

### Reminder

Pls update rectification status of all chaffing dishes?

Location	Total chef n dish	Working	Not working	Current status
Domestic Buffet	13	3	10	
Domestic Phase 1	4	4	0	
Loyalty lounge	6	3	3	
International East	12	8	4	
International West, Level 3	8	8	0	
International West, Level 4	8	7	1	
Amex Lounge	8	1	7	

Regards,

Vivek Gawli

**From:** Vivek Gawli

**Sent:** 24 April 2024 16:59

**To:** Calista Dmonte <calista.dmonte@mumbailounge.in>; Naseer Shaikh <Naseer.shaikh@mumbailounge.in>; Lounge Maintenance <lounge.maintenance@mumbailounge.in>; Nikhil Rane <nikhil.rane@travelfoodservices.com>

**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Shashank Mahadik <[shashank.mahadik@travelfoodservices.com](mailto:shashank.mahadik@travelfoodservices.com)>; Kerrsi Mistry <[kerrsirusi.mistry@travelfoodservices.com](mailto:kerrsirusi.mistry@travelfoodservices.com)>; Kamlesh Patil <[kamlesh.patil@travelfoodservices.com](mailto:kamlesh.patil@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>; Siddharth Raut <[siddharth.raut@travelfoodservices.com](mailto:siddharth.raut@travelfoodservices.com)>  
**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

Hi Naseer/Nikhil,

Wrt to our discussion in last week call, can you pls update rectification status of all chaffing dishes?

Location	Total chef n dish	Working	Not working	Update from Nikhil / Naseer
Domestic Buffet	13	3	10	
Domestic Phase 1	4	4	0	
Loyalty lounge	6	3	3	
International East	12	8	4	
International West, Level 3	8	8	0	
International West, Level 4	8	7	1	
Amex Lounge	8	1	7	

Regards,  
Vivek Gawli

**From:** Calista Dmonte <[calista.dmonte@mumbailounge.in](mailto:calista.dmonte@mumbailounge.in)>

**Sent:** 12 April 2024 11:34

**To:** Nikhil Rane <[nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)>; Naseer Shaikh <[Naseer.shaikh@mumbailounge.in](mailto:Naseer.shaikh@mumbailounge.in)>; Lounge Maintenance <[lounge.maintenance@mumbailounge.in](mailto:lounge.maintenance@mumbailounge.in)>; Mumbai Maintenance <[mumbai.maintenance@travelfoodservices.com](mailto:mumbai.maintenance@travelfoodservices.com)>

**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Vivek Gawli <[vivek.gawli@travelfoodservices.com](mailto:vivek.gawli@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>; Sunil Ghosal <[sunil.ghosal@travelfoodservices.com](mailto:sunil.ghosal@travelfoodservices.com)>; Siddharth Raut <[siddharth.raut@travelfoodservices.com](mailto:siddharth.raut@travelfoodservices.com)>; Shashank Mahadik <[shashank.mahadik@travelfoodservices.com](mailto:shashank.mahadik@travelfoodservices.com)>

**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

**Importance:** High

## REMINDER

Thanks & Regards,  
Calista Dmonte  
Sr. HSEQ - MALS|TFS – Mumbai T2 | 8446044665



**From:** Calista Dmonte

**Sent:** 02 April 2024 02:15 PM

**To:** Nikhil Rane <[nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)>; Naseer Shaikh <[Naseer.shaikh@mumbailounge.in](mailto:Naseer.shaikh@mumbailounge.in)>; Lounge Maintenance <[lounge.maintenance@mumbailounge.in](mailto:lounge.maintenance@mumbailounge.in)>; Mumbai Maintenance <[mumbai.maintenance@travelfoodservices.com](mailto:mumbai.maintenance@travelfoodservices.com)>

**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Vivek Gawli <[vivek.gawli@travelfoodservices.com](mailto:vivek.gawli@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>;

Sunil Ghosal <[sunil.ghosal@travelfoodservices.com](mailto:sunil.ghosal@travelfoodservices.com)>; Siddharth Raut <[siddharth.raut@travelfoodservices.com](mailto:siddharth.raut@travelfoodservices.com)>;  
Shashank Mahadik <[shashank.mahadik@travelfoodservices.com](mailto:shashank.mahadik@travelfoodservices.com)>  
**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

Hi Nikhil,

Kindly update for Amex lounge.

Thanks & Regards,  
Calista Dmonte  
Sr. HSEQ - MALS|TFS – Mumbai T2 | 8446044665



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**From:** Naseer Shaikh <[Naseer.shaikh@mumbailounge.in](mailto:Naseer.shaikh@mumbailounge.in)>  
**Sent:** 26 March 2024 12:33 PM  
**To:** Calista Dmonte <[calista.dmonte@mumbailounge.in](mailto:calista.dmonte@mumbailounge.in)>; Lounge Maintenance <[lounge.maintenance@mumbailounge.in](mailto:lounge.maintenance@mumbailounge.in)>; Nikhil Rane <[nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)>; Mumbai Maintenance <[mumbai.maintenance@travelfoodservices.com](mailto:mumbai.maintenance@travelfoodservices.com)>  
**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Vivek Gawli <[vivek.gawli@travelfoodservices.com](mailto:vivek.gawli@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Kerrsi Mistry <[kerrsirusi.mistry@travelfoodservices.com](mailto:kerrsirusi.mistry@travelfoodservices.com)>; Kamlesh Patil <[kamlesh.patil@travelfoodservices.com](mailto:kamlesh.patil@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>; Aniruddha Limaye <[aniruddha.limaye@mumbailounge.in](mailto:aniruddha.limaye@mumbailounge.in)>; Sunil Ghosal <[sunil.ghosal@travelfoodservices.com](mailto:sunil.ghosal@travelfoodservices.com)>  
**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism

*Dear Calista,*

*We have send 11no's chaffing dish for repair at vendor work shop which will received to us till end of this week.*

*Regard  
Naseer*

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**From:** Calista Dmonte <[calista.dmonte@mumbailounge.in](mailto:calista.dmonte@mumbailounge.in)>  
**Sent:** 26 March 2024 12:30  
**To:** Naseer Shaikh <[Naseer.shaikh@mumbailounge.in](mailto:Naseer.shaikh@mumbailounge.in)>; Lounge Maintenance <[lounge.maintenance@mumbailounge.in](mailto:lounge.maintenance@mumbailounge.in)>; Nikhil Rane <[nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)>; Mumbai Maintenance <[mumbai.maintenance@travelfoodservices.com](mailto:mumbai.maintenance@travelfoodservices.com)>  
**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Vivek Gawli <[vivek.gawli@travelfoodservices.com](mailto:vivek.gawli@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Kerrsi Mistry <[kerrsirusi.mistry@travelfoodservices.com](mailto:kerrsirusi.mistry@travelfoodservices.com)>; Kamlesh Patil <[kamlesh.patil@travelfoodservices.com](mailto:kamlesh.patil@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>; Aniruddha Limaye <[aniruddha.limaye@mumbailounge.in](mailto:aniruddha.limaye@mumbailounge.in)>; Sunil Ghosal <[sunil.ghosal@travelfoodservices.com](mailto:sunil.ghosal@travelfoodservices.com)>  
**Subject:** RE: Malfunctioning of Chafing dish Hydraulic Mechanism  
**Importance:** High

## Reminder

Thanks & Regards,  
Calista Dmonte  
Sr. HSEQ - MALS|TFS – Mumbai T2 | 8446044665



**From:** Calista Dmonte

**Sent:** 22 March 2024 02:15 PM

**To:** Naseer Shaikh <[Naseer.shaikh@mumbailounge.in](mailto:Naseer.shaikh@mumbailounge.in)>; Lounge Maintenance <[lounge.maintenance@mumbailounge.in](mailto:lounge.maintenance@mumbailounge.in)>; Nikhil Rane <[nikhil.rane@travelfoodservices.com](mailto:nikhil.rane@travelfoodservices.com)>; Mumbai Maintenance <[mumbai.maintenance@travelfoodservices.com](mailto:mumbai.maintenance@travelfoodservices.com)>

**Cc:** Ravi Kuril <[ravi.kuril@travelfoodservices.com](mailto:ravi.kuril@travelfoodservices.com)>; Vivek Gawli <[vivek.gawli@travelfoodservices.com](mailto:vivek.gawli@travelfoodservices.com)>; Sanjeev Mishra <[sanjeev.mishra@travelfoodservices.com](mailto:sanjeev.mishra@travelfoodservices.com)>; Kerrsi Mistry <[kerrsirusi.mistry@travelfoodservices.com](mailto:kerrsirusi.mistry@travelfoodservices.com)>; Kamlesh Patil <[kamlesh.patil@travelfoodservices.com](mailto:kamlesh.patil@travelfoodservices.com)>; Benjamin Yejman <[yejman.benjamin@travelfoodservices.com](mailto:yejman.benjamin@travelfoodservices.com)>; Aniruddha Limaye <[aniruddha.limaye@mumbailounge.in](mailto:aniruddha.limaye@mumbailounge.in)>; Sunil Ghosal <[sunil.ghosal@travelfoodservices.com](mailto:sunil.ghosal@travelfoodservices.com)>

**Subject:** Malfunctioning of Chafing dish Hydraulic Mechanism

**Importance:** High

Dear Maintenance team,

Upon inspection, it has come to our attention that the hydraulic mechanism responsible for operating the lid of the chafing dish is malfunctioning. This malfunction poses a significant safety risk as it could lead to incidents such as lids suddenly falling and causing injury to our staff or guests, as well as potential damage to property.

Given the importance of ensuring a safe environment for both our team members and customers, I urge immediate action to address this issue. It is imperative that we rectify the malfunctioning hydraulic mechanism as soon as possible to prevent any potential accidents or liabilities.

Kindly Arrange for a thorough inspection of the chafing dish's to identify the root cause of the malfunction. Based on the assessment, proceed with either repairing the hydraulic mechanism if feasible, or replacing the entire unit if necessary.

Below is the count location wise, Please treat this matter with the utmost urgency to prevent any potential accidents or disruptions to our operations. I am available to discuss further details or provide assistance in any way needed.

Location	Total chef n dish	Working	Not working	Remarks
Domestic Buffet	13	3	10	
Domestic Phase 1	4	4	0	
Loyalty lounge	6	3	3	
International East	12	8	4	
International West, Level 3	8	8	0	
International West, Level 4	8	7	1	
Amex Lounge	8	1	7	

Thanks & Regards,

Calista Dmonte

Sr. HSEQ - MALS|TFS – Mumbai T2 | 8446044665



