

# DATA SERVICES



Original copy for Recipient: Tax Invoice

## Mailing Address

Mr Sourav  
TRAVEL FOOD SERVICES KOLKATA PVT LTD  
NSCBI AIRPORT DUM DUM KOLKATA 700052 --  
Kolkata - 700052  
WEST BENGAL



21-100091280 BBL192506B004535

## Account Details

Customer Account Number	31-21048164
Internal ID (Billable ID)	21-100091280
Invoice Number	BBL192506B004535
Invoice Date	14-JUN-2024
<b>Due Date</b>	<b>05-JUL-2024</b>

## Billing Address

TRAVEL FOOD SERVICES KOLKATA PVT LTD  
NSCBI AIRPORT DUM DUM KOLKATA 700052 --  
Kolkata - 700052  
West Bengal

## Invoice Summary

	Amount(₹)
Recurring charges	28,956.04
One time charges	0.00
Adjustments	0.00
<b>Sub-Total</b>	<b>28,956.04</b>
CGST	2,606.04
SGST/UTGST	2,606.04
<b>Total Taxes</b>	<b>5,212.08</b>
<b>Total (₹)</b>	<b>34,168.12</b>

Amount in Words: ₹ Thirty Four Thousand One Hundred Sixty Eight Rupees and Twelve Paise Only

Detailed break-up available from page 3 onwards:

## GSTIN Details

Customer GSTIN : 19AAECT8193L1ZJ  
Place of Supply : WEST BENGAL  
State Code : 19  
Customer PAN No. : AAECT8193L

Bharti Airtel Ltd

Authorised Signatory

Signature Not Verified

Digitally signed by: Sumeet Chadha

Date: 2024.06.15 11:14:58 IST

QR Code

IRN Code: 214cb7321cd584540bcf93d8ed250e8dbbce4c3490c400bff12e96ebfeb566cf

#airtelThanks  
forBusiness

## Make payments seamlessly with Airtel Thanks for Business

- Get instant payment confirmation
- Hassle free transactions
- No manual intervention required



## YOUR PAYMENT OPTIONS

1) Pay Online via **Airtel Thanks for Business** : <https://www.airtel.in/business/thanksforbusiness/login/>. Login using your registered email id.

2) **EFT/RTGS Details:** **Beneficiary A/c Name:** Bharti Airtel Ltd **Bank Name:** Citi Bank NA **IFSC:** CITI0000004  
**Bank Account No. :** BTCLCC0000000065009

3) To account your payments, Please share invoice and UTR details on : [Collection.data@airtel.com](mailto:Collection.data@airtel.com)

No tax payable on reverse charge basis

Airtel GSTIN Details: Bharti Airtel Ltd - BLOCK EP-GP FLOOR, 5Infinity Building, SALT LAKE, ELECTRONICS COMPLEX, SECTOR VSECTOR, Kolkata, West Bengal- 700091  
**STATE: West Bengal, STATE CODE: 19, GST Number: 19AAACB2894G1ZK**

Regd Office : Airtel Center, Plot No.16, Udyog Vihar, Phase IV, Gurugram 122015, Haryana, India.

Phone 0124 - 4222222; Fax 0124 - 4243252; **Corporate identity Number**-L74899HR1995PLC095967; [www.airtel.in](http://www.airtel.in)

SAC / HSN CODE: 998422

## Terms & Conditions

- 1) Bharti Airtel Ltd. has full right to change the terms and conditions applicable to tariff plans from time to time.
- 2) Bharti Airtel Ltd. reserves the right to suspend service in case of non-payment by Due Date. The customer shall continue to be liable for the charges during the period of suspension.
- 3) The invoice will be deemed accepted in case of variation/dispute not reported by Due Date of invoice. Any arbitration as result of such dispute shall be conducted exclusively in Delhi.
- 4) In case of any changes (upgrade, downgrade or shifting) done on any live Circuit Id, the adjusted amount will be submitted in subsequent invoice after the implementation of changes delivered.
- 5) In the event of termination of a link(s) or partial termination of the Data Services during the Service Order Term for the respective link(s)/Data Services by the Customer, Airtel reserves the right to charge for the residual term at the rates as mentioned in the Service Acquisition Form ("Termination Charges") and Customer agrees to pay such Termination Charges along with charges for Data Services rendered up to the effective date of termination within Due Date of the date of the invoice.

**Nature Of Service :** Telecommunication, broadcasting and information supply services, Information technology and software support services, On line information and data base access or retrieval, Management maintenance or repair, leasing or rental services with or without operator and erection Commissioning or installation.

## Charge calculation method

For products which are charged annually:

- 1 ) Full year charge = Annual Charges
- 2 ) Prorated monthly charges =(Annual charges / 12\*No of months)
- 3 ) For Fractional months, the calculation has been done as follows: (Annual Charges/4) \* (Days of Service in Quarter/Total No. of days in Quarter)
- 4 ) Same calculations will be done for monthly billing cycle

## For any queries or concerns

1 ) Kindly contact us on **Airtel Thanks for Business:** <https://www.airtel.in/business/thanksforbusiness/login/>. Login using your registered email id.

OR

- 2 ) Kindly write to us at [datasupport@airtel.com](mailto:datasupport@airtel.com). Please notify us of the disputed charges by the Due Date with the following information:
  - Invoice Number
  - Circuit ID (LSI)
  - Amount of disputed charges
  - Reason for disputing the charges
  - Mails exchanged with Airtel team, if any

## How to disconnect ?

- 1 ) Kindly log in and raise request on Airtel Thanks for Business: <https://www.airtel.in/business/thanksforbusiness/login/>. Request for disconnection of Circuit id (LSI) on Airtel Thanks for Business can be raised by clicking on "Circuits" option present in the left hand navigation- menu bar under "Airtel Connectivity" tab.
- 2 ) Upon receipt of request, a Service Request (SR) No. will be provided to you. Please note that in absence of SR number, no credit adjustment shall be made for the delay in disconnection and the customer shall be liable to pay for the charges. We request you to use Airtel Thanks for Business for raising disconnection request.

## Key contact points

In case of queries reach out to your respective Relationship Manager / Account Manager.

## Invoice Summary

Product ILL  
 HSN/SAC 998422  
 Qty/UQM 1/Others  
 Installation Address(A) Bharti Airtel Limited 308 309SDF Building 1st Salt Lake Electronics Complex, V KOLKATA KOL WEST BENGAL  
 Installation Address(B) NSCBI AIRPORT DUM DUM KOLKATA 700052 Kolkata WEST BENGAL

Circuit Id (LSI)	PO No / PO Date	Installation Date / Service Period	Bandwidth / Distance	Description	Annual Charges* (₹)	Current Charges* (₹)	CGST		SGST/UTGST		IGST	
							Rate	Amount	Rate	Amount	Rate	Amount
13609157	Mail Dated 27-May-2024/ 27-MAY-2024	31-May-2024 / 31-May-2024 to 30-Jun-2024	100 Mbps /	100 Mbps Unmanaged ILL NSCBI AIRPORT DUM DUM KOLKATA 700052 - Access Bandwidth ARC	3,40,000.00	28,956.04	9%	2,606.04	9%	2,606.04	0%	0.00
<b>Total</b>					<b>3,40,000.00</b>	<b>28,956.04</b>		<b>2,606.04</b>		<b>2,606.04</b>		<b>0.00</b>

\*Excluding Tax

### Tax Details

Description	SAC / HSN	Taxable Value	Rate	Amount	Total
CGST	998422	28,956.04	9%	2,606.04	
UTGST/SGST	998422	28,956.04	9%	2,606.04	5,212.08
<b>Total</b>					<b>5,212.08</b>

### Acronyms Used

QTY	Quantity
UoM	Unit of Measure
SAC	Service Accounting Code
HSN	Harmonized System of Nomenclature

FW: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>

Wed 6/19/2024 11:16 PM

To: Invoices Kolkata <invoices.kolkata@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Shruti Shroff <shruti.shroff@travelfoodservices.com>

4 attachments (4 MB)

BBL192506C000419.pdf; BBL192504B001811.pdf; BBL192506B004535.pdf; BBL192506B004536.pdf;

Dear Avirup ,

Please do the needful and confirm

Our Airtel link is upgraded from 50 mbps to 100 mbps PFA for attached invoices from 31<sup>st</sup> May to 30<sup>th</sup> June for upgradable charges & 01<sup>st</sup> Jul to 30<sup>th</sup> Sep with new rate.

- Bill No: BBL192506B004535**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: 34168.12**  
**Period: 31-May-24 to 30-Jun-24 (Upgradable charges)**
- Bill No: BBL192506B004536**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: 100300**  
**Period: 01-Jul-24 to 30-Sep-24 (100 MBPS)**
- Bill No: BBL192506C000419**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: -22108.78**  
**Period: 31-May-24 to 30-Jun-24 (Credit Note against mentioned date from invoice no BBL192504B001811)**

Account ID	Account Name	Invoice Date	From Date	To Date	Due Date	Total Amount	CSIN	ORIG CSIN
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Thanks & Regards,  
Sanjay Bhatt  
Sr. IT Executive  
NSCBI Kolkata Int. Airport  
Contact No. : 7980013078




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**From:** Sudipto Bose <sudipto.bose@travelfoodservices.com>  
**Sent:** Wednesday, June 19, 2024 12:07 PM  
**To:** Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>  
**Cc:** Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>  
**Subject:** RE: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

ok




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**From:** Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>  
**Sent:** 19 June 2024 06:14  
**To:** Sudipto Bose <sudipto.bose@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>  
 Subject: FW: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Dear Sir ,

Our Airtel link is upgraded from 50 mbps to 100 mbps , so need approval for bellow and attached invoices from 31<sup>st</sup> May to 30<sup>th</sup> June for upgradable charges & 01<sup>st</sup> Jul to 30<sup>th</sup> Sep with new rate.

Kindly approve Airtel Leased Circuit (Internet) payment.

- Bill No: BBL192506B004535**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: 34168.12**  
**Period: 31-May-24 to 30-Jun-24 (Upgradable charges)**
- Bill No: BBL192506B004536**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: 100300**  
**Period: 01-Jul-24 to 30-Sep-24 (100 MBPS)**
- Bill No: BBL192506C000419**  
**Bill Date: 14-Jun-24**  
**Due Date: 05-Jul-24**  
**Bill Amount: -22108.78**  
**Period: 31-May-24 to 30-Jun-24 (Credit Note against mentioned date from invoice no BBL192504B001811)**

Account ID	Account Name	Invoice Date	From Date	To Date	Due Date	Total Amount	CSIN	ORIG CSIN
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Thanks & Regards,  
 Sanjay Bhatt  
 Sr. IT Executive  
 NSCBI Kolkata Int. Airport  
 Contact No. : 7980013078



**From:** Bharti Rai <a\_bharti.rai@airtel.com>  
**Sent:** Monday, June 17, 2024 11:45 PM  
**To:** Kolkata IT <kolkata.it@travelfoodservices.com>  
**Cc:** Priyanka Umesh Shetty <Priyanka.Shetty@airtel.com>; Arbaz Shah <a\_Arbaz.Shah@airtel.com>; Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>; Sourav Das <sourav.das@travelfoodservices.com>  
**Subject:** BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Some people who received this message don't often get email from a\_bharti.rai@airtel.com. [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Customer,

Greetings from Airtel!

Please find attached invoice for data services account number 21048164 account name TRAVEL FOOD SERVICES KOLKATA PVT LTD  
 You are requested to kindly make the payment on or before the due date as mentioned in the invoice.

Invoice Wise Payable Summary:

Account ID	Account Name	Invoice Date	From Date	To Date	Due Date	Total Amount	CSIN	ORIG CSIN
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Please share complete payment details including cheque number, account number, date, bank name and relevant details, so that it can be accounted against the said invoice. For online payments, please provide UTR details and payment advice along with account number and other detail.

UTR or Cheque Number	Invoice Number	Paid Amount

For any pending concern, we would request you to kindly revert to this email within 24 hours for effective tracking & faster resolution.



Assuring the Best of Service Always!!

Thanks & Regards,

Bharti Rai || **Collection Manager**  
**Mobile** : +91 9028054518|| **Email Id** : [a\\_Bharti.Rai@airtel.com](mailto:a_Bharti.Rai@airtel.com)

**Technical / NOC Escalation Matrix :**

<a href="#">Click here to raise/check status of your SRs directly at Airtel Thanks for Business</a>					
	Escalation Level 0 ( 7 x 24 )	Escalation Level 1 ( 7 x 24 )	Escalation Level 2 ( 7 x 24 )	Escalation Level 3 ( 7 x 24 )	Escalation Level 4 ( 7 x 24 )
	(0-1 Hrs.)	(0-2 Hrs.)	(2-4 Hrs.)	(4-8 Hrs.)	(8-24 Hrs.)
<b>Desk</b>	<b>Support Desk</b>	<b>Service Manager's Desk</b>	<b>Operation Head's Desk</b>	<b>Service Operation Center (SOC) Head's Desk</b>	<b>Network Operations Center</b>
<b>Mobile</b>	Toll Free: 1800 102 001 Toll No: +91 124 460 9696	85278 12323	For Unmanaged Services: 84485 19145 For Managed Services: 96677 98080	70420 00229	7
<b>Email</b>	<a href="mailto:datasupport@airtel.com">datasupport@airtel.com</a>	<a href="mailto:service.manager@airtel.com">service.manager@airtel.com</a>	For Unmanaged Services: <a href="mailto:head.smb@airtel.com">head.smb@airtel.com</a>	<a href="mailto:b2b.sochead@airtel.com">b2b.sochead@airtel.com</a>	<a href="mailto:noc.h">noc.h</a>


**Non-Technical Escalation Matrix :**

Escalation Level 1	Escalation Level 2	Escalation Level 3	Escalation Level 4	Escalation Level 5	Escalation Level 6
<b>Bharti Rai</b>	<b>Arbaz Shah</b>	<b>Manoj Jagtap</b>	<b>Avelino Lobo</b>	<b>Samir Sawant</b>	<b>Rajbir Singh Bedi</b>
Collection Manager	Team Lead	Operations Manager	Business Manager	Corporate Service Head	Customer Experience Head
Mob : +91 9028054518	Mob: +91 8450977803	Mob: +91 9892040941	+91 9892049612	Mob: +91 9892549973	-
<a href="mailto:a_Bharti.Rai@airtel.com">a_Bharti.Rai@airtel.com</a>	<a href="mailto:a_Arbaz.Shah@airtel.com">a_Arbaz.Shah@airtel.com</a>	<a href="mailto:a_Manoj.Jagtap@airtel.com">a_Manoj.Jagtap@airtel.com</a>	<a href="mailto:Avelino.Lobo@airtel.com">Avelino.Lobo@airtel.com</a>	<a href="mailto:samir.sawant@airtel.com">samir.sawant@airtel.com</a>	<a href="mailto:rajbir.singh@airtel.com">rajbir.singh@airtel.com</a>

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