

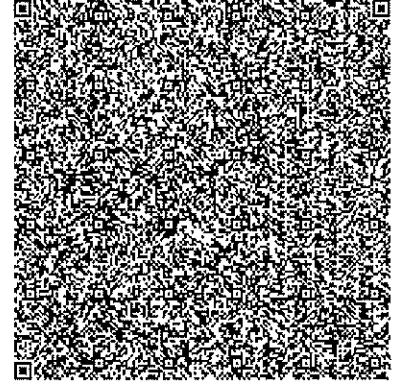
ORIGINAL FOR RECIPIENT

BLUE STAR LIMITED
KRM Plaza (II Floor)
No.2, Harrington Road Chetpet
Chennai 600031 Tamil Nadu India.
Tel: 1860 266 6666
Fax: +91 44 28362101
www.bluestarindia.com
email:customerservice@bluestarindia.com
GSTIN ID: 33AAACB4487D1ZZ

TAX INVOICE

ISO 9001 : 2015

TUV NORD



Customer Name & Address		Installation Address		Invoice Details		
Travel Food Services Pvt Ltd Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI-600027, Tamil Nadu India. State : TAMIL NADU Code: 33 GSTIN ID : 33AAECT8192M1ZS TAN : MUMT18522A PAN : AAECT8192M Customer Code : 100530845		Travel Food Services Pvt Ltd Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI-600027 Tamil Nadu, India. State : TAMIL NADU Code: 33 GSTIN ID : 33AAECT8192M1ZS PAN : AAECT8192M		Invoice no : 3311052301 Invoice date : 02.04.2024 Payment due date : 20.04.2024 Cust Order no : Term sheet Mail Dt 29.11.2022 Date : 29.11.2022 Terms of Payment : Quarterly / BSL : Bill at Period Start (In Advance) Tax payable under RCM - NO Place of Supply: State : TAMIL NADU Code: 33		
IRN NO : 222d0ba8a9170999c02ba69be34f81137105e0f55ef1bca90e041104151d53b						
Previous Contract Expiry Date:				Contract Type: Risk Protection Contract		
Contract Period From: 20.10.2023 To 19.10.2024						
Item No	Description Of Services	HSN/SAC No	Model Description & Serial no	Taxable Value	CGST (RATE%) Amount	SGST/UTGST (RATE %) Amount
1	Annual Maintenance Contract	998719	As Per Attached Model List for Contract : 1432145	20,287.00	9% 1,825.83	9% 1,825.83
Total				20,287.00	1,825.83	1,825.83
Total Invoice Value including Tax						23,938.66
Domestic life / PHD walk in chiller & walk in freezer Amc charges 3 rd Quarter → opex cost → Attached Amc Agreement → Recommended for payment → Bill received on mail. 12/06/2024						
Billing From 20.04.2024 To 19.07.2024						
Amount In Words : TWENTY THREE THOUSAND NINE HUNDRED THIRTY EIGHT RUPEES SIXTY SIX PAISE Only						
CONTRACT WILL BE VALID ONLY ON PAYMENT OF FEES IN ADVANCE						
Internal use only Contract No : 0001432145 Division : 53 Sales Office : S540 Dealer/BA : AGS REFRIGERATION Engineer : Sivasangeeth S		GST ID No 33AAACB4487D1ZZ Income Tax PAN AAACB4487D				
Interest @ 15% per annum will be charged on all accounts unpaid 30 days from the date of contract. Only official receipt on printed form will be recognized by the Company. Within mentioned goods are subjected to our rights of lien and resale as unpaid vendors and the purchases and their assigns on taking Delivery shall hold the same in trust, for and on our behalf till full value thereof is paid to us. We hereby certify that our registration certificate under the THE TAMIL NADU GOODS AND SERVICE ACT,2017 the sale of the goods specified in the bill/cash memo is made by us and that the transaction of sale covered by the bill/cash memo has been effected by us in the regular course of our business.				For BLUE STAR LIMITED Signature Not Verified Digitally Signed By: DS BLUE STAR LIMITED 1 Fri 03-May-2024 19:22:53 IST Authorized Signatory		

Annexure For Invoice No : 3311052301

BSL Service Contract, SAC No: 998719 covered for -

SNo	Contract No	Address	Model	Model Description	Serial no	Price
1	1432145	Travel Food Services Pvt Ltd Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI Tamil Nadu 600027	RUAH01012KP-O	CONDENSING UINT-RUAH01012KP	12100367	5,117.01
2	1432145	Travel Food Services Pvt Ltd Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI Tamil Nadu 600027	RUAH00612KP-O	CONDENSING UINT-RUAH00612KP	14100052	4,463.58
3	1432145	Travel Food Services Pvt Ltd Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI Tamil Nadu 600027	ZXL030E-TFD-451	CONDENSING UNIT OF COLD ROOM EMERSON	SZ1211815	10,706.41

For BLUE STAR LIMITED,

Signature Not Verified
Digitally Signed By:
DS BLUE STAR LIMITED 1
Fri 03-May-2024 19:22:53 IST

Authorized Signatory



Ref No: TFSCPL/AMC/2023-2024/007

20 October 2022

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT AGREEMENT

This agreement is entered into between **M/S.BLUE STAR LIMITED**, KRM Plaza (II Floor), No.2, Harrington Road, Chelpet Chennai 600031. Telephone No: 1860 266 6666, email: customerservice@bluestarindia.com.

AND

Travel Food Services Chennai Pvt. Ltd., Next to S2 Airport Police Station, Chennai International Airport, Chennai, Chennai-600027. GSTIN - 33AAECT8192M1ZS, for a period from **20 October 2022 till 19 October 2025**.

Commercial Terms:

- **First Year: 20 October 2022 to 19 October 2023**
Rates for KFC WALKIN
Condensing Unit, Model - RUAH01012KP, Serial No-12100367 - **Rs. 20,468.13**
Condensing Unit of Cold Room Emerson, Model - ZXLO30E-TFD-451, Serial No-SZ1211815 - **Rs. 42,825.75**
Rate for PHD
Condensing Unit, Model-RUAH00612KP - **Rs. 17,854.37**
- **Second Year: 20 October 2023 to 19 October 2024**
Rates for KFC WALKIN
Condensing Unit, Model - RUAH01012KP, Serial No-12100367 - **Rs. 21,491.54**
Condensing Unit of Cold Room Emerson, Model - ZXLO30E-TFD-451, Serial No-SZ1211815 - **Rs. 44,967.04**
Rate for PHD
Condensing Unit, Model-RUAH00612KP - **Rs. 18,747.09**
- **Third Year: 20 October 2024 to 19 October 2025**
Rates for KFC WALKIN
Condensing Unit, Model - RUAH01012KP, Serial No-12100367 - **Rs. 22,566.11**
Condensing Unit of Cold Room Emerson, Model - ZXLO30E-TFD-451, Serial No-SZ1211815 - **Rs. 47,215.39**
Rate for PHD
Condensing Unit, Model-RUAH00612KP - **Rs. 19,648.44**

Taxes – Extra as Actuals
Covers all Refrigeration Parts & Labour.

SCOPE OF COMPREHENSIVE RISK PROTECTION MAINTENANCE CONTRACT

The Contract includes the following;
During working days, we will be attending the Breakdown Calls on receipt of the said call at Bluestar as per below matrix:
Escalation Matrix:

Customer Care Office 24 X 7 for registering the complaints, the Toll free number of Blue Star CCO are 1800 209 1177 & 1860 266 6666

base Number of TFS is 5526308

First escalation, you can contact the following persons for the unattended complaints:

Dealer Side:

- Mr.Kamal – 9677113355, Proprietor – GS Air Condition

Blue Star Side:



Travel Food Services Chennai Private Limited
Registered Office: Block-A, South Wing, 1st Floor, Shiv Sagar Estate, Dr. Annie Besant Road, Worli,
Mumbai, MH 400018 India

T: (+91-22) 4322 4322 | E-mail: info@tavefoodservices.com | Website: www.travelfoodservices.com

CIN U55101MH20137PTG249980





- First Escalation Mr. Balaji – 9940030036, balajis@bluestarindia.com, (Service Delivery Executive – Customer Service, Blue Star Ltd.)
- Second Escalation Mr. Johnson – 8589008884, johnsonki@bluestarindia.com, (Area Manager – Customer Service, Blue Star Ltd.)
- Third Escalation Mr. Mathivanan – 9840636273, kmathivanan@bluestarindia.com, (Regional Manager – Customer Service, Blue Star Ltd.)

The calls will be attended,

- 1) On the same working day if the complaint is received before 1100 hours in the city limits.
- 2) Next working day for the complaints received after 1100 hours in the city limits.
- 3) Within 2 working days for complaints received before 1100 hours for complaints outside city limits.
- 4) Within next 2 working days for complaints received after 1100 hours for complaints outside city limit.

In case of Major breakdown where any spare parts of the said machine like compressor/Motors/Electrical Control found defective and is not possible to be repaired/replaced at site, the same will be taken to BLUE STAR workshop after prior approval from TFS. The same after repair / replacement will be reinstalled back and the defective Refrigeration system will be re-commissioned within 04 working days from the date of first attempt.

Attending all breakdown calls within normal working hours.

Supplying electrical & mechanical spares like contractors, overload relays, HP/LP Switches, refrigerant gas, driers, compressor, lubricating oil, fan motors which are part of the machine.

Cleaning the unit in general.

Checking the refrigerant piping for signs of leaks and repairing the leaks, if any.

Cleaning the air filters, evaporator coil and finned surface of the condenser with air blower.

Ensuring the condensate drain is not clogged.

Greasing of motor and blower bearing if required.

Checking tightness of all electrical connections and fuse links.

Checking the operation of thermostat overload relays HP/LP switch if applicable.

Adjustment of air flow through ducts, if required

In case of compressor failure, the same will be repaired/replaced.

If blower or condenser motor burns out, the same will be rewinded or replaced.

All safeties will be checked during the preventive maintenances for smooth functioning.

The following is essential for smooth operation of the machines:

Stabilized uninterrupted Main supply voltage: 230 +/- 5% AC 1 phase, 50 Hz Avoiding voltage fluctuation in the main supply is customer's scope.

INCLUSIONS:

- 4 times Preventive Maintenance during the contract.
- N Number of break down calls would be attended.
- Replacement Compressor.
- Replacement Fan motor for both IDU & ODU.
- Replacement Fan blade.
- Gas Charging.
- Replacement of Temperature Controller.

EXCLUSIONS:

- Sheet Metal Work.
- PUF Panels.
- Replacement to Evaporator and Condenser Coils.
- Painting.
- Plastic Parts.
- Door Heaters.
- Door Handles, Hinges, Gasket.



Travel Food Services Chennai Private Limited

Registered Office: Block-A, South Wing, 1st Floor, Shiv Sagar Estate, Dr. Annie Besant Road, Worli, Mumbai, MH 400018 India

T: (+91-22) 4322 4322 | E-mail: info@tavefoodservices.com | Website: www.travelfoodservices.com

CIN U55101MH20137PTC249980





- Lights, Flooring.

Payment Terms:

25% of the yearly AMC charges should be paid as advance on quarterly basis.

Validity:

This contract is not transferrable and we reserve the right to terminate it in cases of change of ownership or location. No refund of contract fee will be made in the event of our inability to service due to force majeure condition.

Limitation of Liability:

In no event we will be liable for any consequential losses whatsoever direct or indirect arising out of or damage caused by fire, rain, storm, theft, etc.

Termination:

Either party may terminate the agreement at any time by giving one (1) month notice to the other party or the contractor shall refund the proportionate balance amount out of the total amount paid to them by TFSCPL for the unexpired period out of the total period for which agreement is executed.

Notice:

All notice and other communication hereunder shall be in writing, except as herein specifically provided and shall be deemed to have been given when mailed by registered mail, to the intended recipient thereof at its address shown herein above or to such other address as the intended recipient may specify in a notice pursuant to this section.

Arbitration:

All disputes & differences arising out of or connected with this contract failing amicable settlement will be referred to a mutually approved arbitrator, Chennai.

Quality of Spares:

The equipment parts replaced must be new and equivalent in performance of existing parts. The parties herein shall resolve all disputes in connection with this Contract amicably by mutual negotiation, failing which, the parties herein shall refer the dispute for arbitration in accordance with the Arbitration and Conciliation Act, 1996. The arbitration shall be referred to a sole arbitrator to be appointed mutually by both the Parties and failing agreement, as per the provisions of the Act. The venue of arbitration shall be Chennai and the language of arbitration shall be English. All costs and expenses (including the counsel's fees) in relation to such arbitration proceedings shall be borne by the Parties respectively.

IN WITNESS WHEREOF, the parties have hereunto set their respective hands to these presents on the day, month and year first above written.

Signed Sealed and Delivered by
BLUE STAR LIMITED,
Through its Authorised Signatory



Signed Sealed and Delivered by
Travel Food Services Chennai Pvt. Ltd.
Through its Authorised Signatory



7708430262

R. Ranjith Kumar

Handwritten signature/initials on the left side of the page.



Preventive Maintenance Service Report

Customer Details		Service Ticket Details	
Customer ID	: 100530845	Checklist No.	: 3196074
Name	: Travel Food Services Pvt Ltd	Channel Partner Type	: Channel Partner
Address	: Chennai Old International Airport Maa Great Southern Trunk Road Meenambakkam CHENNAI, 600027	Service Provider No.	: LA04365-00
Email Id	: chennai.maintenance@travelfoodservices.com	Service Provider Name	: AGS REFRIGERATION
Mobile No.	: 9884054540		

Service Ticket Details						
Line No.	Ticket/Complaint No	Model No.	Product Serial No.	Component No.	UOM	SOL ID
1	A24020200778	ZXL030E-TFD-451	SZ1211815	5620637	British Thermal Unit-12000.0	

Check Parameters and service record

IDU	SZ1211815
1. Before start of service, apply Lock Out Tag Out (LOTO) in MCB to ensure disconnection of power supply.	✓
2. Run the machine and check its smooth operation	✓
3. Check visible signs of oil / leakage / ice formation	✓
4. Clean evaporator coils and drain Tray	✓
5. Check the drain line heaters are functioning one	✓
6. Check the defrost system is working properly	✓
7. Check drain line for leakage / clogging / Sweating	✓
8. Check for abnormal noise in blower / motor	✓
9. Check and ensure all electrical wires connected in connector with Lugs & properly fastened in IDU & ODU	✓
10. Ensure all safety controls are working properly	✓
11. Check Blue Star logo in place	✓
12. Ensure LOTO is removed & power is switched ON.	✓
13. Grill temperature	-18
14. Return air temperature	-21
15. Room temperature	-20
16. Door check: Heater function / Gasket condition / Lock function	ok
17. Evaporator suction: Sensor position / condition	✓
18. Products stacking obstruct IDU discharge air?	✓
ODU	
1. Check visible signs of oil / leakage	✓

Download the Blue Star Customer Care APP



For any query, please email us at : customerservice@bluestarindia.com

24/7 Customer Care No. : 1800 209 1177 SMS 'SERVICE to 57575

Visit us at www.bluestarindia.com

Registered Address

Blue Star Ltd, Kasturi Buildings, Mohan T Advani Chowk, Janshedji Tata Road, Mumbai - 400 020, India.

Tel: +91 22 68654000 Fax: +912266654152 CIN:L28920MH1949PLC006370

Customer/Site In-charge	: Travel Food Services Pvt Ltd	To know your real service site location, please copy & paste latitude and longitude number in to Google map: eg. (22.2909845,70.7886653)
Mobile No.	: 9884054540	
OTP sent mobile no.	: +919952211993	
Email Id	: chennai.maintenance@travelfoodservices.com	
Rating	: ★★★★★	
Customer's Remarks	: nil	

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For any query, please email us at : customerservice@bluestarindia.com

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