

Credit Note

Original for Recipient



Mailing Address

Mr Sourav

TRAVEL FOOD SERVICES KOLKATA PVT LTD
NSCBI AIRPORT DUM DUM KOLKATA 700052 --
Kolkata - 700052
WEST BENGAL



21-100091280 BBL192506C000419

Account Details

Account no	31-21048164
Internal id (Billable ID)	21-100091280
Invoice Number	BBL192506C000419
Invoice date	14-JUN-2024

Billing Address

TRAVEL FOOD SERVICES KOLKATA PVT LTD
NSCBI AIRPORT DUM DUM KOLKATA 700052 --
Kolkata - 700052
West Bengal

Invoice Summary

	Amount(₹)
Adjustment Charges	-18,736.26
CGST	-1,686.26
SGST/UTGST	-1,686.26
Total Taxes	-3,372.52

Total (₹) **-22,108.78**

Amount in Words: ₹ Twenty Two Thousand One Hundred Eight Rupees and Seventy Eight Paise Only

Detailed break-up available from page 3 onwards:

GSTIN Details

Customer GSTIN : 19AAECT8193L1ZJ
Place of Supply : WEST BENGAL
State Code : 19
Customer PAN No : AAECT8193L

Bharti Airtel Ltd

Authorized Signatory

Signature Not Verified

Digitally signed by: Sumeet Chadha

Date: 2024.06.15 11:19:49 IST

QR Code

IRN Code: 8f2a6792bb7b2312fa9d6c3c1bacd14cb0e52a6a7309b32967b55e3fa253405e

#airtelThanks
forBusiness

Make payments seamlessly with Airtel Thanks for Business

- Get instant payment confirmation
- Hassle free transactions
- No manual intervention required



YOUR PAYMENT OPTIONS

1) Pay Online via **Airtel Thanks for Business**: <https://www.airtel.in/business/thanksforbusiness/login/> Login using your registered email id.

2) EFT/RTGS Details : **Beneficiary A/c Name:** Bharti Airtel Ltd **Bank Name:** Bharti Airtel Ltd **IFSC:** CITI0000004

Bank Account No: 00030920010049

Wire Transfer remit in favor of Beneficiary Account Name as per the Bank Account No. mentioned above

No tax payable on reverse charge basis

Airtel GSTIN Details: Bharti Airtel Ltd - BLOCK EP-GP FLOOR, 5Infinity Building, SALT LAKE, ELECTRONICS COMPLEX, SECTOR VSECTOR, Kolkata, West Bengal- 700091
STATE: West Bengal, STATE CODE: 19, GST Number: 19AAACB2894G1ZK

Regd Office : Airtel Center, Plot No.16, Udyog Vihar, Phase IV, Gurugram 122015, Haryana, India.

Phone 0124 - 4222222; Fax 0124 - 4243252; **Corporate identity Number**-L74899HR1995PLC095967; www.airtel.in

SAC / HSN CODE: 998422

Terms & Conditions

- 1) Bharti Airtel Ltd. has full right to change the terms and conditions applicable to tariff plans from time to time.
- 2) Bharti Airtel Ltd. reserves the right to suspend service in case of non-payment by Due Date. The customer shall continue to be liable for the charges during the period of suspension.
- 3) The invoice will be deemed accepted in case of variation/dispute not reported by Due Date of invoice. Any arbitration as result of such dispute shall be conducted exclusively in Delhi.
- 4) In case of any changes (upgrade, downgrade or shifting) done on any live Circuit Id, the adjusted amount will be submitted in subsequent invoice after the implementation of changes delivered.
- 5) In the event of termination of a link(s) or partial termination of the Data Services during the Service Order Term for the respective link(s)/Data Services by the Customer, Airtel reserves the right to charge for the residual term at the rates as mentioned in the Service Acquisition Form ("Termination Charges") and Customer agrees to pay such Termination Charges along with charges for Data Services rendered up to the effective date of termination within Due Date of the date of the invoice.

Nature Of Service : Telecommunication, broadcasting and information supply services, Information technology and software support services, On line information and data base access or retrieval, Management maintenance or repair, leasing or rental services with or without operator and erection Commissioning or installation.

Charge calculation method

For products which are charged annually:

- 1) Full year charge = Annual Charges
- 2) Prorated monthly charges =(Annual charges / 12*No of months)
- 3) For Fractional months, the calculation has been done as follows: (Annual Charges/4) * (Days of Service in Quarter/Total No. of days in Quarter)
- 4) Same calculations will be done for monthly billing cycle

For any queries or concerns

1) Kindly contact us on **Airtel Thanks for Business:** <https://www.airtel.in/business/thanksforbusiness/login/>. Login using your registered email id.

OR

- 2) Kindly write to us at datasupport@airtel.com. Please notify us of the disputed charges by the Due Date with the following information:
- Invoice Number
 - Circuit ID (LSI)
 - Amount of disputed charges
 - Reason for disputing the charges
 - Mails exchanged with Airtel team, if any

How to disconnect ?

- 1) Kindly log in and raise request on Airtel Thanks for Business: <https://www.airtel.in/business/thanksforbusiness/login/>. Request for disconnection of Circuit id (LSI) on Airtel Thanks for Business can be raised by clicking on "Circuits" option present in the left hand navigation- menu bar under "Airtel Connectivity" tab.
- 2) Upon receipt of request, a Service Request (SR) No. will be provided to you. Please note that in absence of SR number, no credit adjustment shall be made for the delay in disconnection and the customer shall be liable to pay for the charges. We request you to use Airtel Thanks for Business for raising disconnection request.

Key contact points

In case of queries reach out to your respective Relationship Manager / Account Manager.

Details of adjustments

Installation Address(A)

Bharti Airtel Limited308 309SDF Building1st Salt Lake Electronics Complex, V KOLKATA KOL WEST BENGAL

Installation Address(B)

NSCBI AIRPORT DUM DUM KOLKATA 700052 Kolkata WEST BENGAL

Qty/UQM

1/Others

Circuit Id (LSI)	PO No / PO Date	Installation Date	Bandwidth / Distance	Period / Annotation	Annual Charges* (₹)	Basic Amount* (₹)	Tax	Invoice No. / Date	Reason for Adjustment
13609157	22-Aug-2023 / 22-AUG-2023	23-AUG-2023	50 Mbps /	31-MAY-2024 to 30-JUN-2024 / Logical SI (13609157) - Order Id (1100042015) - 50 Mbps Unmanaged Internet Lease Line NSCBI AIRPORT DUM DUM KOLKATA 700052	2,20,000.00	-18,736.26	-3,372.52	BBL192504B001811 / 15-APR-2024	Upgrade
Total					2,20,000.00	-18,736.26	-3,372.52		

*Excluding Tax

Tax Details

Description	SAC / HSN	Taxable Value (INR)	Rate	Amount (INR)	Total (INR)
CGST	998422	-18,736.26	9%	-1,686.26	
UTGST/SGST	998422	-18,736.26	9%	-1,686.26	-3,372.52
Total					-3,372.52

Acronyms Used

QTY	Quantity
UoM	Unit of Measure
SAC	Service Accounting Code
HSN	Harmonized System of Nomenclature

FW: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>

Wed 6/19/2024 11:16 PM

To: Invoices Kolkata <invoices.kolkata@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Shruti Shroff <shruti.shroff@travelfoodservices.com>

4 attachments (4 MB)

BBL192506C000419.pdf; BBL192504B001811.pdf; BBL192506B004535.pdf; BBL192506B004536.pdf;

Dear Avirup ,

Please do the needful and confirm

Our Airtel link is upgraded from 50 mbps to 100 mbps PFA for attached invoices from 31st May to 30th June for upgradable charges & 01st Jul to 30th Sep with new rate.

- Bill No: BBL192506B004535**
Bill Date: 14-Jun-24
Due Date: 05-Jul-24
Bill Amount: 34168.12
Period: 31-May-24 to 30-Jun-24 (Upgradable charges)
- Bill No: BBL192506B004536**
Bill Date: 14-Jun-24
Due Date: 05-Jul-24
Bill Amount: 100300
Period: 01-Jul-24 to 30-Sep-24 (100 MBPS)
- Bill No: BBL192506C000419**
Bill Date: 14-Jun-24
Due Date: 05-Jul-24
Bill Amount: -22108.78
Period: 31-May-24 to 30-Jun-24 (Credit Note against mentioned date from invoice no BBL192504B001811)

Account ID	Account Name	Invoice Date	From Date	To Date	Due Date	Total Amount	CSIN	ORIG CSIN
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Thanks & Regards,

Sanjay Bhatt

Sr. IT Executive

NSCBI Kolkata Int. Airport

Contact No. : 7980013078



Creating memories and inspiring happiness through food, since 1972



From: Sudipto Bose <sudipto.bose@travelfoodservices.com>

Sent: Wednesday, June 19, 2024 12:07 PM

To: Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>

Subject: RE: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

ok



Creating memories and inspiring happiness through food, since 1972



From: Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>

Sent: 19 June 2024 06:14

To: Sudipto Bose <sudipto.bose@travelfoodservices.com>

Cc: Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>
 Subject: FW: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Dear Sir ,

Our Airtel link is upgraded from 50 mbps to 100 mbps , so need approval for bellow and attached invoices from 31st May to 30th June for upgradable charges & 01st Jul to 30th Sep with new rate.

Kindly approve Airtel Leased Circuit (Internet) payment.

- Bill No: BBL192506B004535**
Bill Date: 14-Jun-24
Due Date: 05-Jul-24
Bill Amount: 34168.12
Period: 31-May-24 to 30-Jun-24 (Upgradable charges)
- Bill No: BBL192506B004536**
Bill Date: 14-Jun-24
Due Date: 05-Jul-24
Bill Amount: 100300
Period: 01-Jul-24 to 30-Sep-24 (100 MBPS)
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21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Thanks & Regards,
 Sanjay Bhatt
 Sr. IT Executive
 NSCBI Kolkata Int. Airport
 Contact No. : 7980013078



From: Bharti Rai <a_bharti.Rai@airtel.com>
Sent: Monday, June 17, 2024 11:45 PM
To: Kolkata IT <kolkata.it@travelfoodservices.com>
Cc: Priyanka Umesh Shetty <Priyanka.Shetty@airtel.com>; Arbaz Shah <a_Arbaz.Shah@airtel.com>; Shubhendu Biswas <shubhendu.biswas@travelfoodservices.com>; Sanjay Bhatt <sanjay.bhatt@travelfoodservices.com>; Sourav Das <sourav.das@travelfoodservices.com>
Subject: BHARTI AIRTEL INVOICE || TRAVEL FOOD SERVICES KOLKATA PVT LTD || 21048164

Some people who received this message don't often get email from a_bharti.rai@airtel.com. [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Customer,

Greetings from Airtel!

Please find attached invoice for data services account number 21048164 account name TRAVEL FOOD SERVICES KOLKATA PVT LTD
 You are requested to kindly make the payment on or before the due date as mentioned in the invoice.

Invoice Wise Payable Summary:

Account ID	Account Name	Invoice Date	From Date	To Date	Due Date	Total Amount	CSIN	ORIG CSIN
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	34168.12	BBL192506B004535	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	01-Jul-24	30-Sep-24	05-Jul-24	100300	BBL192506B004536	
21048164	TRAVEL FOOD SERVICES KOLKATA PVT LTD	14-Jun-24	31-May-24	30-Jun-24	05-Jul-24	-22108.78	BBL192506C000419	BBL192504B001811

Please share complete payment details including cheque number, account number, date, bank name and relevant details, so that it can be accounted against the said invoice. For online payments, please provide UTR details and payment advice along with account number and other detail.

UTR or Cheque Number	Invoice Number	Paid Amount

For any pending concern, we would request you to kindly revert to this email within 24 hours for effective tracking & faster resolution.



Assuring the Best of Service Always!!

Thanks & Regards,

Bharti Rai || **Collection Manager**
Mobile : +91 9028054518|| **Email Id** : a_Bharti.Rai@airtel.com

Technical / NOC Escalation Matrix :

Click here to raise/check status of your SRs directly at Airtel Thanks for Business					
	Escalation Level 0 (7 x 24) (0-1 Hrs.)	Escalation Level 1 (7 x 24) (0-2 Hrs.)	Escalation Level 2 (7 x 24) (2-4 Hrs.)	Escalation Level 3 (7 x 24) (4-8 Hrs.)	Escalation Level 4 (7 x 24)
Desk	Support Desk	Service Manager's Desk	Operation Head's Desk	Service Operation Center (SOC) Head's Desk	Network Operations Center
Mobile	Toll Free: 1800 102 001 Toll No: +91 124 460 9696	85278 12323	For Unmanaged Services: 84485 19145 For Managed Services: 96677 98080	70420 00229	7
Email	datasupport@airtel.com	service.manager@airtel.com	For Unmanaged Services: head.smb@airtel.com	b2b.sochead@airtel.com	noc.h


Non-Technical Escalation Matrix :

Escalation Level 1	Escalation Level 2	Escalation Level 3	Escalation Level 4	Escalation Level 5	Escalation Level 6
Bharti Rai	Arbaz Shah	Manoj Jagtap	Avelino Lobo	Samir Sawant	Rajbir Singh Bedi
Collection Manager	Team Lead	Operations Manager	Business Manager	Corporate Service Head	Customer Experience Head
Mob : +91 9028054518	Mob: +91 8450977803	Mob: +91 9892040941	+91 9892049612	Mob: +91 9892549973	-
a_Bharti.Rai@airtel.com	a_Arbaz.Shah@airtel.com	a_Manoj.Jagtap@airtel.com	Avelino.Lobo@airtel.com	samir.sawant@airtel.com	rajbir.singh@airtel.com

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